Unexpected challenges can happen to anyone at any time. When problems arise, dial 211 to find available resources and services.

Free | Confidential | Available 24/7
Crisis Text Line connects you with a trained Crisis Counselor to help move you from a hot, stressful place, to a “cool,” calm place.

Visit crisistextline.org to learn more.
To make corrections or additions contact: United Way 211 Northwest Florida at resources@uwwf.org

Published in cooperation with

United Way 211 Northwest Florida (editing/production)
Escambia County Sheriff’s Office
Santa Rosa County Emergency Management

The Street Survival Guide may be copied, printed and distributed to assist any homeless or other person in need. We ask only that it be distributed with credits cited above and free of charge. The materials presented in this guide are for informational purposes only and do not represent endorsement of any agency or service.

To order additional copies call 850-439-3009.

Get online access to the 211 database by visiting 211nwfl.org or by scanning the QR code:

GENERAL LEGEND

Please see section heading for additional legends

(M) Monday  (T) Tuesday
(W) Wednesday (Th) Thursday
(F) Friday    (S) Saturday
(Su) Sunday
TY Phone numbers to assist the hearing impaired

For seasonal listings or specialized information contact:

United Way of West Florida (UWWF) 211 Northwest Florida for Escambia or Santa Rosa County listings at 211 or 855 420 8689
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ABUSE
Children, Disabled & Elderly ........................................... 1-800-962-2873
Favor House of North West Florida
Domestic Violence Intervention ........................................ 434-1177
2001 W Blount St, Pensacola, M-F 8:30-5
Domestic Violence Shelter
Escambia ........................................................................... 434-6600
Santa Rosa ......................................................................... 994-3560
Gulf Coast Kids House ..................................................... 1-850-595-5800
Santa Rosa Kids House ..................................................... 1-850-623-1112
National Domestic Violence ............................................ 1-800-799-7233
TTY .................................................................................. 1-800-787-3224

AGING SERVICES FOR AGES 60+
Council on Aging of West Florida
875 Royce St, Pensacola M-F 8-5 ........................................... 432-1475
NWFL Area Agency on Aging ............................................ 494-7100
5090 Commerce Park Circle, Pensacola M-F 8-5
Elder Helpline (Aging & Disability Resource Center)
NWFL Toll-free ............................................................... 1-866-531-8011
Statewide Toll-free .......................................................... 1-800-963-5337

AIDS & HIV ASSISTANCE
AIDS Healthcare Foundation ............................................. 470-8071
4300 Bayou Blvd, Ste 17 D M-F 8-5
A.D.A.P. (AIDS Drug Assistance Program) ......................... 595-6767
Department of Health, Escambia ...................................... 595-6500x 1506
1295 W Fairfield Dr, Pensacola
OASIS Florida ..................................................................... 429-7551
25 E Wright St, Pns, M-F 9-6, free testing
S.H.A.P.E. Program of Lakeview ...................................... 595-0176
1924 N Palafox, Pensacola
Call for an appt. M-F 8-5

ALCOHOL & DRUGS (See Substance Abuse)
BLIND SERVICES (see Disability-Blind)

CHILD CARE – Escambia and Santa Rosa County
Early Learning Coalition
To apply for subsidized child care services
Pensacola ........................................................................... 332-6775
1720 W Fairfield Dr. Suite 100/400, M-Th 7:30-5:00, F 7:30-11:30
Milton ............................................................................... 983-5313
6460 Justice Ave, Milton, M-Th 8-5, F 8-12
Gulf Breeze ........................................................................ 916-5422
3188 Gulf Breeze Pkwy, Gulf Breeze, M 8-3, T-Th 8-4, F 8-12

COMMUNITY INFORMATION

UWWF 211 Northwest Florida: Dial 211 or 855 420 8689
6
CHILD SUPPORT
Child Support Enforcement ........................................... 850-488-5437
2205 La Vista Ave, Ste B, Pns ........................................ 494-5615
www.myflorida.com/dor/childsupport

CLOTHING (not all are free services)

**Escambia County**

**Alpha Center, Inc.** (appts only) .................................. 479-4391
6004 Pernella Rd, Pensacola, M-W 9-4
Maternity, infant, and toddler clothing

**Myrtle Grove Baptist Church** ..................................... 455-7389
5920 Lillian Hwy, T 9-11

**Samaritan Hands** .................................................. 438-8907
511 Tarragona St, T-Th 9-11:30

**Waterfront Rescue Mission** ..................................... 438-1462
2125 W Fairfield Dr, flood & fire victims, referral required

**Santa Rosa County**

**Ferris Hill Baptist Church** ........................................ 623-3500
6848 Chaffin St, Milton, T 9-noon

**First Baptist Church of Bagdad** ................................. 623-8897
4529 Forsythe St, 1st & 3rd Thursday each month, 9-12pm

**Helping Hands** .................................................... 981-0933
Midway: 5307 Gulf Breeze Pkwy, M-S 9-6
Milton: 5879 Stewart St, Milton, T –S 9:30-5
Pace: 4666 Hwy 90, Pace, M-S 9-6

**Interfaith Ministries** (appts only) ............................... 934-8385
4435 Gulf Breeze T, W, Th 9-11:30

**Milton First Assembly of God** ................................. 623-2854
6163 Dogwood Dr, Milton, 1st F 9-10

**Waterfront Rescue Mission** ..................................... 623-3838
4467 Avalon Blvd, Milton; fire victims only

**We Care** (by appt only) ........................................... 939-1005
Navarre residents only, M-F 10-2

DENTAL CARE

**Community Health North West Florida**

**Main Dental Clinic** ................................................ 912-8880
1295 W Fairfield Drive, M-F 7:30-4, call

**Cantonment Dental** ................................................. 780-0111
Pediatric Dental, call for appt
470 S Hwy 29; M 7:30am - 5pm, T-Th 7:30-4, F 7:30am - 1pm

**Florida Department of Health, Santa Rosa-Dental**

Children only (4-21 years old)
5527 Stewart St, Milton, M-F 7 – 4 .................................. 564-2248
2840 Gulf Breeze Pkwy, Gulf Breeze, M-F 8 – 4 .................. 203-6255

**Health and Hope Clinic** ........................................... 479-4456
1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 5pm - 8pm
Must call for appointment

**Pensacola State College Dental Hygiene** ...................... 484-2236
5555 W Hwy 98, Bldg 3100
Varies based off semester, call for information
DEPARTMENT OF CHILDREN & FAMILIES
ACCESS Florida ............................................................. 850-300-4323
33 Brent Lane, Suite 103, Pensacola, M-F 7-6
Apply online: www.myflorida.com/accessflorida

DISABILITY-ADVOCACY
Disability Rights Florida
Toll Free ............................................................. 1-800-342-0823
TDD ............................................................. 1-800-346-4127
Disability Resource Center (CIL) ...................... 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8:45

DISABILITY-BLIND SERVICES
Bureau of Braille and Talking Books Library
Toll Free ............................................................. 1-800-226-6075
Disability Resource Center (CIL) ...................... 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8:45
Florida Division of Blind Services .................... 484-5122
600 University Office Blvd Bld 4, Pensacola, M-F 8:5
Independence for the Blind of West Florida ......... 477-2663
3107 N Davis Hwy, Pensacola, M-F 8:5

DISABILITY-DEVELOPMENTAL DISABILITIES
Agency for Persons with Disabilities (APD) ........... 595-8351
160 West Government St, Suite 412 Pns, M-F 8:5
Area Agency on Aging, Inc............................ 494-7100
The Arc Gateway - Escambia ...................... 434-2638
3932 N 10th Ave, Pensacola
ARC Emerald Coast- Santa Rosa ...................... 623-9320
6225 Dixie Rd, Milton, M-F 7:3
Autism Pensacola .................................................. 434-7171
Center for Autism & Related Disabilities ........... 866-863-0138
Capstone Adaptive Learning and Therapy ........... 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Early Steps (Ages 0-3 years) ......................... 337-9547
5045 Carpenter Creek Rd, Pns

DISABILITY-INFORMATION & REFERRAL
Area Agency on Aging, Inc............................ 494-7100
Capstone Adaptive Learning and Therapy ........... 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL) ...................... 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8:45
Early Steps .................................................. 377-9547
Identification and diagnostics, ages 0-3 years
FDLRS/Child Find ........................................ 469-5423
Identification and evaluation, ages 3-21 years
Southeast ADA Center V/TTY ......................... 404-541-9001

DISABILITY- MEDICAL EQUIPMENT
Disability Resource Center (CIL) ................. 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8:45
Florida Alliance of Assistive Services & Technology
(FAAST) ........................................... 595-5566 x 13
Florida Telecommunication Relay V/TTY .................. 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30

Goodwill Medical Equipment .................................. 434-0032
1715 E Olive Rd, Pensacola, M-F 8-2
2 E 9 Mile Rd, Pensacola, M-F 8-2
4325 Woodbine Rd, Pace, M-F 8-2

DISABILITY-PHYSICAL DISABILITY SERVICES
Capstone Adaptive Learning and Therapy .................. 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3

Disability Resource Center (CIL) .............................. 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8-4:30

Epilepsy Alliance Florida ....................................... 433-1395
105 E Gregory St, Suite C Pns, M-F 8:30-3
Those with epilepsy/seizure disorders

FDLRS/Child Find .................................................. 469-5423
Developmental screening, ages 3-21 years

EDUCATION
Adult Education, GED ........................................... 983-5710
ABE, ESOL; 5332 Berryhill Rd, Milton

Boys and Girls Club ............................................... 438-0996
After school & summer care; leadership, education

Community Action .................................................. 438-4021

Community Action Head Start ................................. 308-7165
710 N "C" St, Pensacola M-F 8-4

Educational Opportunity Center (PSC) ....................... 484-1961
Free services provided to assist with enrolling in college including, e.g.,
Admissions, Financial Aid, Educational and Career Planning, M-F 7:30-4

English for Speakers of Other Languages (ESOL)
Pensacola High School ........................................... 595-1500
500 W Maxwell St, Pensacola, No paperwork needed

Pensacola State College Adult Ed .............................. 484-2120
Bldg 11 Rm 1108, Immigration paperwork needed

Pine Forest High School .......................................... 941-6150
2500 Longleaf Dr, No paperwork needed

FDLRS/Parent Services ........................................... 469-5423
Serves parents of special needs school aged children

George Stone Technical College ............................... 941-6200

Homeless Student Services .................................... 595-6915 x 267
Provides services to families with school age children
for up to a year after they are homeless

Learn to Read NW Florida (adults) ......................... 449-6771
1720 W Fairfield Dr, Suite 315; Pns

Migrant Education Assistance ................................. 595-6915
2005 N 6th Avenue, M-F 7-5

Pensacola State College Post Secondary Education/Adult Basic
Ed ........................................................................... 484-4455
Milton Campus, 5988 Hwy 90 W, Bldg 4200

Smart Horizons ..................................................... 800-261-6248

Voluntary Pre-Kindergarten ..................................... 607-8556
Early Learning Coalition, 4 year olds

Workforce Innovation & Opportunity Act (Youth) .... 941-6200
Youth 16-22 w/o GED / HS Diploma
EMPLOYMENT—DAY LABOR LOCATIONS

Action Labor ................................................................. 432-6034
2226 N Palafox St, Pns

Labor Finders ............................................................... 455-0077
4227 A N Davis Hwy Pns, M-F 6am-6pm, Sa 6-9am

People Ready ............................................................... 455-9390
707 E Cervantes St, Ste A, M-F 5:30am-6pm, Sa 6am-9pm

Pacesetter Personnel Service ........................................ 432-1818
3300 N Pace Blvd, Ste 100, Pns

EMPLOYMENT-RELATED PROGRAMS

AMIKids Workforce Development
Youth ages 18-24, Email: kwilliams@amikids.org

Capstone Transitional Center .......................................... 432-1596
2600 W Fairfield Dr, M-Th 7:30-5; F 7:30-3:30
Serves those with developmental disabilities

CareerSource Escarosa
Pensacola - 6913 N 9th Ave........................................... 607-8700
Milton - 5725 Hwy 90 ................................................. 983-5325
Century - 7995 N Century Blvd ................................. 366-4164

Community Action ....................................................... 308-1472

Goodwill Gulf Coast (appt only) .................................... 434-0032
1715 E Olive Rd, Pensacola, M-F 8-2
Financial Literacy classes, Notary Services

Global Connections to Employment ................................ 595-1330
1221 W Lakeview Ave, Pns M—F 8-5 (walk in or appt)

M & A Community Outreach ........................................ 429-1755

Wage and Hour (U.S. Dept Labor) ................................. 1 866-487-9243

FORECLOSURE

United Ministries ......................................................... 433-2333
M-Th 9-11:30, Primarily Families w/ children
apply online at www.united-ministries.com

Community Action Program (Mortgage) .......................... 308-1472
Escarbía, Call 24/7 appt line

FINANCIAL ASSISTANCE—DISASTER

American Red Cross of Northwest Florida
(emergency assistance after house fire, flood, hurricane)
9111 Sturdevant St, Ste A, Pns ................................. 800-733-2767

FINANCIAL ASSISTANCE—MEDICINE

Area Agency on Aging, Inc ............................................ 494-7100
Catholic Charities (life-sustaining only) ......................... 436-6425
Escarbía, Santa Rosa (when funding available)
Call M @ 9 until appts filled. Office M-F 8 - 4

Epilepsy Alliance Florida .............................................. 433-1395
105 E Gregory St, Suite C Pns, M-F 8:30-3
Escarbía and Santa Rosa; Epilepsy related medications

Florida RX Discount Card ........................................... 877-321-6755

Salvation Army
Escarbía, M 8:30 ......................................................... 432-1501 x1 or x0
Santa Rosa, M 9:00-9:30 ............................................. 623-4099

Call agencies for appointments, no walk-ins.
HOW TO REQUEST FINANCIAL ASSISTANCE FROM THIS AGENCY LIST

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. CALL agencies, NO walk-in service available.
4. Continue to redial until you either speak to a staff member or you reach the agency’s answering machine.

Things to Remember:

1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. 211 has up-to-date information on documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities .......................................................... 436-6425
Escambia and Santa Rosa, M 9 until appts filled

Community Action Program ........................................... 308-1472
Escambia, Call 24/7 appt line

Interfaith Ministries (by appt) ........................................ 934-8385
Santa Rosa, T, W, Th 9-11:30

Opening Doors of NWFL, Inc. ...................................... 439-3009
Rent deposit, Utility Deposit, Rent with Eviction Notice
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm

Tender Hearts, Caring Hands .......................................... 473-4466
Escambia and Santa Rosa, M-F 8-12

United Ministries ......................................................... 433-2333
Escambia and Santa Rosa, Call M-Th 9-11:30, Primarily families w/ dependent children
apply online: www.united-ministries.com

We Care ............................................................................. 939-1005
Navarre Residents Only, M - F 9:30-11:00

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

Area Agency on Aging .................................................... 494-7100
Escambia, Must be 60 or older, M-F 8-5

Catholic Charities .......................................................... 436-6425
Escambia and Santa Rosa, M 9 until appts filled

Community Action Program (Elec/Gas) ......................... 308-1472
Escambia, Call 24/7 appt line

Community Action Program (Water) ............................. 308-1472
Escambia, Call 24/7 appt line

Interfaith Ministries (by appt)) ....................................... 934-8385
Santa Rosa, T, W, Th 9-11:30

Opening Doors of NWFL, Inc. ...................................... 439-3009
Rent deposit, Utility Deposit, Rent with Eviction Notice
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm
FINANCIAL ASSISTANCE—UTILITIES (cont.)
Call agencies for appointments, no walk-ins

Salvation Army
Escambia, M 8:30 .................................................. 432-1501 x1 or x0
Santa Rosa, M 9-11 ............................................. 623-4099

Samaritan Hands Ministry .................................. 438-8907
Escambia, T-Th 9-11:30

Tender Hearts, Caring Hands .......................... 473-4466
Escambia and Santa Rosa, M-F 8-12

Tri-County Community Council ....................... 981-0036
Santa Rosa, M 8:30 -4:30

United Ministries .............................................. 433-2333
Primarily families w/ dependent children
apply online: www.united-ministries.com

We Care Ministries ............................................ 939-1005
Navarre residents only, M - F 10-2

FOOD-BULK (FOOD PANTRIES)
Call first for availability & required documentation.

Food Banks

Escambia County

Brownsville Assembly of God ................................. 430-2100
3100 W Desoto St, Walk In, W 8-9:30am, S 10:30—12pm

E-Comfort/Epps Christian Center ......................... 572-5761
2300 N Pace Blvd, Walk In, Tues, Thurs 7am-2pm

Myrtle Grove Baptist Church ............................... 455-7389
5920 Lillian Hwy, T 9-11

Myrtle Grove United Methodist ............................. walk-in
1030 N 57th Ave, T 2pm, Serve 40 clients

Pensacola Caring Hearts .......................... 375-1838
2105 Gregory St, W 9:00am, Homeless take away W 3pm

Salvation Army .................................................. 432-1501 x1 or x0
Homeless and those awaiting food stamp approval
Mon - Fri 1:00pm - 3:00pm, call first

Samaritan Hands .............................................. 438-8907
511 Tarragona St, T-Th 9-11:30

St. Joseph Caring & Sharing ................................ walk-in
140 W Government St, T 10-11am

St. Vincent de Paul Society ................................. 457-3833
5200 Sauffley Field Rd T, Th 10-12: appt only
2200 W Desoto St ........................................... 434-6615
walk-in every 60 days, and application, T 10-12

Tender Hearts, Caring Hands .......................... 473-4466
Olive Rd Campus:1836 E Olive Rd, M-F 8-12
Warrington Campus:103 W Winthrop Ave, M 11-1

Warrington Emergency Aid Center ....................... 637-7017
4 W Sunset Ave, M-F 9-1, 32506/32507 proof of residence
ACTS Ministries .......................................................... 939-0037
4020 Hwy 87, Navarre, T, Th 10am-12pm

Christ United Methodist Church .................................. 623-8820
5983 Dogwood St Milton, M 9-11

Ferris Hill Baptist Church .............................................. 623-3500
6848 Chaffin St, Milton, T 9-until

First Baptist Church ...................................................... 623-3122
6797 Caroline St, Milton, Call for availability

First Baptist Church of Bagdad ..................................... 623-8897
4529 Forsythe St, 3rd Saturday each month, 9-11

First United Methodist Church .................................. 623-6683
6819 Berryhill St, Milton, Th 8-10am, First 20 people

Interfaith Ministries ..................................................... 934-1688
Santa Rosa (call for apt) M-S 10-4

Margaret Street Church of Christ .................................. 623-8191
6745 Margaret St Milton, 2nd Th 2:30

Navarre First Assembly of God ..................................... 939-3333
9594 Navarre Pkwy, M- Th 8:30 - 3:00; F 8:30-12

Olivet Baptist Church .................................................... 623-2780
5240 Dogwood Dr, Milton, Last Sat 9-11:30am

Salvation Army .............................................................. 623-4099
M 9-11am; call for appointment

St. Ann Catholic Church .............................................. 932-2859
100 Daniel St, Gulf Breeze, M-F 9-11, 1-4:30pm

St. Rose of Lima Catholic Church ......................... 623-3600
6451 Park Ave, M-Th 8:30–11:30am, Once per 30 days

We Care Ministries (by appt only) ................................. 939-1005
Navarre residents only, M-F 10-2

Woodbine United Methodist ........................................ 995-0007
5200 Woodbine Rd, Pace, 3rd W 9:30-12

FOOD-SERVED MEALS
Alfred Washburn Center .............................................. 637-1654
31 Murphy Ln, Pns M, W-S 8:30-1

Bright Bridge Ministry ................................................. walk-in

Council on Aging of West Florida ......................... 432-1475

Senior Dining Sites
Numerous meals sites in Escambia & Santa Rosa
Serving hot, grab and go noon time meals, M-F. Must be 60+ or spouse
of someone 60+. Call COA to apply & make reservations. No income restriction,
Donation of $2 is suggested but not required.

E-Comfort/Epps Christian Center ................................. 572-5761
2300 N Pace Blvd, Walk In, Mon - Fri 6am-7:30am

First United Methodist Church ............................. walk-in
6 E Wright St, Pns, M, Th 11-12

Helping Hands That Bridge The Gap .................. 494-1603
T 8:30am sack lunch served at Brentwood Park
Th 3:30pm hot meal at Brentwood

St. Joseph’s Soup Kitchen ................................. walk-in
140 W Government St, Pns, T 10

Waterfront Rescue Mission ....................................... 436-7868
348 W Herman St, Pns, M-F 11:30am
FOOD STAMPS
Florida Department of Children & Families
ACCESS Florida-Food Stamps 850-300-4323
33 Brent Lane, Pensacola, M-F 7-6
Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS
Alfred Washburn Center 637-1654
31 Murphy Lane, Pensacola, M, W-S 8-30-1
Loaves and Fishes walk in
257 E Lee St, S 11:30am, Bfast: M-F 7am

FURNITURE (Not all are free services)
Community Care Center-Waterfront Rescue Mission
Only for fire & flood victims, call for more information
2125 W Fairfield Dr, Pensacola 438-1462
4457 Avalon Blvd, Milton 623-3838
Helping Hand Mission 981-0933
Call for screening appt
4636 Hwy 90 Pace
5307 Gulf Breeze Pkwy
5879 Stewart St, Milton

GLASSES
Lions Club Eye Clinic (Escambia) 438-8989
1125 W Hayes St, Suite B, Pensacola, M-Th 9-2

HEALTH CARE
Baptist Health Care 434-4011
Baptist Speech Center 434-4957
Community Health Northwest Florida
Escambia County
12th Avenue Pediatrics 471-0508
2510 N 12th Ave, M 7:30-5, T-Th 7:30- 4:30, F 7:30-1
Airport Pediatrics 478-1244
5868 Creek Station Dr., M-Th 7:30-5, F 7:30-12:30
CA Weis Wellness Cottage 912-6006
2701 N Q St M - F 7:30-4:00, Children only, appt
Cantonment Adult and Family 937-4004
748 N Hwy 29, M-F 8-4:30, Adult and Family Care
Cantonment Pediatric Care 780-0111
470 S Hwy 29, M 7:30-5, T-Th 7:30-4:30, F 7:30-1
Century Adult and Family Clinic 724-4064
6021 Industrial Blvd, Century M-F 8-4:30
Century Pediatrics 724-4054
501 Church St, Century, M,T,W 8-5:30, Th 8-5, F 8-12pm
Homeless Health Care at Waterfront 332-5900
350 W Herman St, Pns M-F 7:30-4
Jordan Street Walk In and Primary Care 444-9449
M-F 8am—5pm, S, Su 8-6pm (Call for Information)
Lakeview Adult Clinic 469-3890
1221 W Lakeview Ave, M-F 8-5
Lakeview Pediatric Clinic 429-6993
1221 W Lakeview Ave, M-Th 7:30am-5pm, F 7:30am-12pm
Main (Jackson Street) Clinic ............................................. 436-4630
2315 W Jackson St, Pns, M-F 8am-5pm
Pediatric Convenient Care ............................................. 760-0669
5375 N 9th Ave, M-F 8am-8pm, S-Su 8-6
Trinity Pediatrics ......................................................... 941-7841
5375 N 9th Ave, M-F 8-4:30pm
Women’s Health Care .................................................. 435-4352
5855 Creek Station Dr M-F 7:30-4:30, appt
Santa Rosa County

Hwy 90 Pediatrics ......................................................... 304-0390
4435 Hwy 90, Pace, M-Th 8-5, F 8-12pm
Milton Adult Care ......................................................... 981-9433
6671 Caroline St, Milton, M-F 8-5
Epilepsy Alliance Florida ............................................. 433-1395
105 E Gregory St, Suite C Pns, M-F 8:30-3
Those with epilepsy/seizure disorders

Florida Department of Health, Escambia County
1295 W Fairfield Dr, M-F 8-5
Family Planning ......................................................... 595-6500
Healthy Start ................................................................. 595-6641
Immunizations .............................................................. 595-6554
STD Clinic ................................................................. 595-6500
WIC ............................................................................. 595-6670

Florida Department of Health, Santa Rosa County
Milton - 5527 Stewart St ............................................... 983-5200
WIC ............................................................................. 983-5250
Gulf Breeze - 5840 Gulf Breeze Pkwy ..................... 934-4074
Good Samaritan Clinic ............................................. 934-0064
Santa Rosa: 4435 Gulf Breeze Pkwy, FREE FOR NO INSURANCE
Screening T 9-1, W 1-5, Th 1-5, Call for appt

Health and Hope Clinic ........................................... 479-4456
1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 5pm - 8pm
Must call for appointment

HOUSING
Escambia Area Housing Commission ........................... 438-8561
1920 W Garden St, Pensacola, M-F 8 to 5
Applications accepted 15-25th each month, 9-11, 2-4
Photo ID and SS Card for all in household

Escambia County Section 8 Vouchers ......................... 858-0350
420 W Chase St, Pensacola, M-Th 7-6
Call on 2nd Wed each month at 8 am
Elderly (62+)/disabled call 2nd Thursday at 8 am

Habitat for Humanity .................................................. 434-5456
300 W Leonard St, Pensacola, M-F 8-4

Milton Housing Authority ............................................. 623-8216
5668 Byrom St, Milton, M-Th 8:30-11:30am, 1:30-4:30pm

Santa Rosa County Housing Program ......................... 981-7076
1st time homebuyer and rehab assistance for low income home
owners.
6051 Old Bagdad Hwy, Suite 201, Milton M-F 7:30-4
www.santarosa.fl.gov/housing

Santa Rosa Section 8 Vouchers .................................. 623-8216
5668 Byrom Street, Milton M-Th 8:30-11:30am, 1:30-5

USDA Rural Development Office ............................... 587-5404 or 675-6696
Assist low income families in home purchase
IDENTIFICATION (services are NOT free)
Department of Highway Safety and Motor Vehicles
Escambia .............................................. 438-6500 x3252
  6451 N W St, Marcus Pointe, M-F 8-4:30
  6440 Hwy 95-A N., Ste A, Molino, M-F 8-4:30
  213 Palafox Place, PNS, M-F 8-4:30
  4051 Barrancas Ave., Ste A, Warrington, M-F 8-4:30
Santa Rosa ........................................... 983-1800
  5841 Gulf Breeze Pkwy, Midway, M-F 8-4:30
  6495 Caroline St, Milton, M-F 8-4:30
  4487 Chumuckla Hwy, Pace, M-F 8-4:30
  5259 Booker Ln, Jay, M-F 8-4:30
Florida Department of Health, Escambia ...................... 595-6500
  1295 W Fairfield Dr (birth certificates)
Florida Department of Health, Santa Rosa .................. 983-5200
  5527 Stewart St. (birth certificates)
Escambia County Tax Collector ................................ 438-6500
  Pensacola: 6451 N "W" St M-F 8:30-3:30
  213 Palafox Pl, M-F 8:30-4:30
  4051 Barrancas Ave, Ste A M-F 8:30-4:30
  Molino: 6440 Hwy 95A N Ste A M-F 8:30 - 4:30
Santa Rosa County Tax Collector .............................. 983-1800
  6495 Caroline St, Milton M-F 8-4:30
  5841 Gulf Breeze Pkwy, Gulf Breeze M-F 8-4:30
  5259 Booker Ln, Jay, M-F 8-4:30
  4487 Chumuckla Hwy, Pace, M-F 8-4:30
Social Security Office ..................................... 1-877-505-4550
  411 W Garden St, Pns

IMMIGRATION & REFUGEE ASSISTANCE
Catholic Charities ........................................ 436-6420
  1815 N 6th Ave, Pns 32503 (walk-ins on W 8-11)
Language Bank ........................................... 494-7899
Emerald Coast Legal Aid .................................... 432-2336
  226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30

INFORMATION & Referral
Opening Doors of NWFL, Inc ................................ 439-3009
  Coordinated Centralized Assessment Screening
CDAC Behavioral Healthcare ................................ 434-2724
  Substance Abuse I & R www.cdac.info
Early Learning Coalition
  Escambia County Child Care Referral ...................... 595-5915
  Santa Rosa County Child Care Referral ................... 983-5313
Pensacola Dream Center ..................................... 607-0453
United Way 2-1-1 Northwest Florida ...................... 2-1-1 or 855-420-8689

INMATE RELEASE ASSISTANCE
Master's Touch Outreach (Ex sex offender) ............... 982-1655
  Pride Enterprises ........................................ 866-528-2175
  M-F 7-4 www.pride-enterprises.org
Re-Entry Alliance Pensacola (REAP) ..................... 332-6677
  Food, Clothing, Shelter, 1001 W Blount St M-F 8am-4pm

LAUNDRY
Alfred Washburn Center .................................... 637-1654
  31 Murphy Ln, Pensacola, M, W-S 8:30-1
LEGAL ASSISTANCE
American Civil Liberties Union Hotline.....................212-549-2500
Emerald Coast Legal Aid........................................432-2336
226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30
Civil cases, domestic violence, elderly, family law, foreclosures, real estate, immigration

Guardian Ad Litem (Child Advocacy)
Escambia ..................................................................595-3728
North Santa Rosa .....................................................981-3227
South Santa Rosa ....................................................916-5429

Legal Services of North Florida .........................432-8222
1741 N Palafox St, M-Th 8:30-5:15, Call or Walk In
Assistance to low income, veterans, homeless and Independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES

Pensacola State College Library
Main Campus ...............................................................484-2001
1000 College Blvd. Bld. 20, Pns
Warrington Campus .................................................484-2001
5555 US-98, Bldg. 3500, Pns

University of West Florida Library .....................474-2414
11000 University Pkwy Bldg.32, Pensacola

West Florida Public Libraries
Century Library ............................................................256-6217
7991 N Century Blvd, T-F 10-7, S 10-4
Genealogy Branch ......................................................494-7373
5740 N 9th Ave, T-F 10-7, S 10-4
Molino Branch .............................................................435-1760
6450-A Hwy 95A N, M-F 10-7, S 10-4
Pensacola Library .......................................................436-5060
239 N Spring St, M-F 10-7, S 10-4
Southwest Branch ......................................................453-7780
12248 Gulf Beach Hwy, M-F 10-7, S 10-4
Tryon Branch ...............................................................471-6980
1200 Langley Ave, M-F 10-7, S 10-4
Westside Library .....................................................595-1047
1301 W Gregory St, M-F 10-7

Santa Rosa County

All libraries in Santa Rosa County call .......................981-7323

Gulf Breeze Library
1060 Shoreline Dr, Gulf Breeze, M-F 9-4, S 9-2

Jay Library
5259 Booker Ln, Jay M-F 9-4, S 9-2

Milton Library
5541 Alabama St, Milton M-F 9-4, S 9-2

Navarre Library
8484 James M. Harvell Rd, Navarre M-F 9-4, S 9-2

Pace Library
4750 Pace Patriot Blvd, Pace M-F 9-4, S 9-2
MEDICAID
ACCESS Florida-Medicaid .......................... 850-300-4323
www.myflorida.com/accessflorida
33 Brent Ln, Suite 103 Pensacola, M-F 7-6
KidCare Program (State of Florida) ............ 1 888-540-5437
Low cost health insurance for children ages 0-18
Online application: www.floridakidcare.org
WellCare ............................................. 1 833-444-9088

MENTAL HEALTH SERVICES—ADULTS
Avalon Center ......................................... 437-8900
(call for appointment), Milton, M-F 8-5
Faith and Hope Counseling ......................... 471-3430
9999 Chemstrand Rd, Pensacola M-Th 8:30-4:30
Florida Therapy Services .......................... 1 877-234-5351
Lakeview Center ..................................... 469-3500
1221 W Lakeview Ave, Pensacola, M-F 8-5
M & A Community Outreach ...................... 429-1755
The Pavilion ........................................... 494-5000
8383 N Davis Hwy, Pns

MENTAL HEALTH SERVICES—CHILDREN
Children’s Home Society:
Ashley Offerdahl Counseling Program
Pensacola - 1300 N Palafox St ...................... 266-2704
Milton - 6480 Hwy 90 Ste C ....................... 266-2704
Lakeview Center ..................................... 469-3500
1221 W Lakeview Ave, Pensacola
Lutheran Services of Florida ...................... 453-2772
4610 W Fairfield Dr

MENTAL HEALTH SERVICES—EMERGENCIES
Baptist Hospital ER .................................. 434-4011
1000 W Moreno St, Pns
Gulf Breeze Hospital ER ............................. 934-2000
1110 Gulf Breeze Pkwy, Gulf Breeze
Jay Hospital ER ....................................... 675-8000
14114 Alabama St, Jay
Lakeview Acute Care Unit ......................... 469-3500
Lakeview Mobile Response Team .............. 866-517-7766
Navarre Hospital ER ................................ 939-4888
8888 Navarre Pkwy, Navarre
Santa Rosa Medical Center ER
Milton .................................................... 626-7762
Pace ..................................................... 983-4486
West Florida Regional Medical Center ER .... 494-3737
8383 N Davis Hwy, Pns

MENTAL HEALTH SERVICES—RESIDENTIAL
Lakeview Center ...................................... 469-3500
1221 W Lakeview Ave, Pensacola

MILITARY ASSISTANCE (SEE VETERAN)
OUTREACH—HOMELESS
Opening Doors of NWFL, Inc. ................................................. 439-3009
Birth certificates, IDs, employment, housing referrals,
mental health referrals, health care referrals
Apply online at https://openingdoorsnwfl.org/contact
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm

Takin’ It to The Streets ......................................................... 530-2429
50 W Johnson Avenue.
Pickup at Brent Park Sun 1:15 and Waterfront pickup 1:30
Provides dinner, showers, hygiene, clothing, blankets,
praise/worship (Tarps/tents if available) Sun 2p 5p
www.ensleyfbc.org .......................................................... 476-2221

PARENTING NEEDS
Alpha Center ................................................................. 479-4391
M-W 9-4, Th-F 9-1
CDAC (Parenting classes) M-F 8-5 ................................... 434-2724
Children’s Home Society .................................................. 266-2700
Ashley Offerdahl Counseling, Pensacola, 1300 N Palafox St
Children’s Home Society Healthy Families
Pregnant women/Infants 1-3 months
Escambia ................................................................. 266-2701
Santa Rosa ............................................................... 983-5486
Escambia Healthy Start (Prenatal to 3 years old) ........... 595-6641
FDLRS/Parent Services ................................................ 469-5423
Parents of special needs children
Healthy Start Coalition of Santa Rosa County ............ 626-6751
5505 Stewart St Milton
Lutheran Services of Florida (ages 10-17 yrs) .......... 453-2772
Pensacola – 4610 W. Fairfield Dr
WIC (food & nutrition for pregnant mothers or mothers with children under 5
www.doh.state.fl.us/family/wic/)
Pensacola ................................................................. 595-6670
Milton .............................................................. 983-5250
Midway ................................................................. 934-4074

PREGNANCY COUNSELING
Alpha Center, Inc. (Appts only) ............................... 479-4391
6004 Pernella Rd, Pensacola, M-W 9-4, Th-F 9-1
Catholic Charities Adoption Services ......................... 436-6411
1815 N 6th Avenue, Pns ; adoption@cc.ptdioce.org
Improved Pregnancy Outcome Program ....................... 595-6500 x2
1295 W Fairfield Dr, Pns
Life Options Clinic ......................................................... 983-2730
5775 Berryhill Rd, Milton, M-Th 10am-4pm
Planned Parenthood ......................................................... 1-800-230-7526
Safe Harbor Pregnancy Medical Center ....................... 439-2511
2280 N 9th Ave, Pns, M,Th 9-5, T12-5, W 9-4, F 9-12
SHELTERS—ABUSED WOMEN and MEN
FavorHouse
Escambia 24/7 ........................................... 434-6600
Santa Rosa 24/7 ......................................... 626-5600

SHELTERS—FAMILIES with CHILDREN
Ferris Hill Baptist (Cold Weather ONLY) .................. 623-3500
Santa Rosa: 5848 Chaffin Street, Temperature below 40
Heavenly Blessing ........................................ 341-5039
1614 N "T" St, Pensacola, 24/7
Loaves and Fishes ........................................ 438-7616
257 E Lee St, Pensacola

SHELTERS—MEN
City of Refuge ............................................ 981-0933 x7
Milton, men ages 18-30
Heavenly Blessing ........................................ 341-5039
1614 N "T" St, Pensacola, 24/7
Master’s Touch (ex offenders welcome) .................. 982-1655
Waterfront Rescue Mission .............................. 436-7868
348 W Herman St, Pensacola, Check in 4-6pm
ID required, check out 8am

SHELTERS—WOMEN
Heavenly Blessing ........................................ 341-5039
1614 N "T" St, Pensacola, 24/7
Loaves and Fishes ........................................ 438-7616
Pregnant women or women with children
Mary’s Shelter ............................................ 251-986-6200
Pregnant women 19+, Elberta, AL

SHELTERS—YOUTH
Currie House (runaway teens) ........................... 453-2772
4610 W Fairfield Dr, Pensacola
Children’s Home Society M-Power House ............... 266-2700
Unaccompanied youth 16-21

SHOWERS
Alfred Washburn Center .................................. 637-1654
31 Murphy Ln, Pensacola, M,W-S 10-1

SOCIAL SECURITY
Social Security Office ...................................... 1 877-505-4550
411 W Garden St, Pensacola, M-F 9-4
Benefits and Supplemental Security Income (SSI)
www.socialsecurity.gov

SUBSTANCE ABUSE SERVICES
Alanon / Alateen .......................................... 1-888-425-2666
www.al-anon.org
Alcoholics Anonymous ................................. 433-4191
http://aapensacola.org/
Avalon Center-Milton .................................... 437-8900
Bradford-Pensacola ...................................... 888-577-0012
Telehealth options available, no local office
The Marchman Act and Baker Act are two acts under Florida law which are intended to help people get the treatment or care they need.

- **The Baker Act** encourages voluntary admission for psychiatric care, but under certain criteria, a person can be involuntarily admitted for evaluation/psychiatric care if their welfare is at stake.

- **The Marchman Act** is intended to get treatment for those suffering from an addiction-going to treatment can be voluntary or involuntary depending on the circumstance. The Marchman Act is initiated through the court with a petition followed by a hearing.

**CDAC**
(ESC & SRO) Appt only M-F 8-5.............................434-2724
Women Intervention Services and Education..................433-9800
(W.I.S.E) Women Only 3804 N 9th Ave, Pensacola, M-F 8-5
Friary-Gulf Breeze...........................................932-9375
Lakeview Center................................................469-3500
Pensacola and Century (Opiate Addiction)

**Pensacola Metro Treatment Center** ..........................968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns

**Narcotics Anonymous** ...........................................850-990-HOPE (4673)
Meeting schedule: www.pensacolana.org

**Teen Challenge**.................................www.teenchallengepensacola.com
Men’s Program ...............................................453-4300
Women’s Program ............................................453-4300

**Twelve Oaks** .................................................850-800-9363
2068 Healthcare Dr, Navarre

**Life Builder Recovery Program- Waterfront** ...........436-7868
348 W Herman St, Pns; 90 days; Call for cost

**TELEPHONE ASSISTANCE**
Assurance Wireless ..................................................1 888-321-5880
Disability Resource Center (CIL) ..............................595-5566
3600 N Pace Blvd, Pensacola, M-F 8:4-30

**Lifeline Assistance** ...........................................1 800-342-3552
Offers those receiving state or federal assistance an affordable telephone connection; available in English and Spanish

**SafeLink Wireless** ................................................1 800-723-3546

**TRANSPORTATION**
Escambia County Area Transit (ECAT) .........................595-3228
1515 W Fairfield Dr, Pensacola
www.goECAT.com

For ADA Transportation information call ......................595-0501
VETERANS AND ACTIVE DUTY

90Works ............................................................................. 619-5899
Escambia, 115 Gregory St, Pns

American Red Cross .................................................... 877-272-7337
Emergency Communication (death, baby, etc)

CareerSource Escarosa
Veterans employment asst, M-F 8:00a-4:00p

Escambia ........................................................................... 607-8700
Santa Rosa ....................................................................... 983-5325

Department of Veterans Affairs ...................................... 912-2206
790 Veterans Way, Pns, walk-in, M-F 7:30-4

Escambia County Veterans Service Officer .................. 595-2409
3363 W Park Place, Pensacola, Appt Only M-F 8-5

Fleet & Family Support Center
NAS Pensacola - Bldg 625 ............................................. 452-5990
NAS Whiting Field - Bldg 3025 .................................... 623-7177

Florida Veteran Support Line ........................................ 844-693-5838
Or ask to speak with a Vet at ........................................ 2-1-1
24/7, veteran to veteran support, Veteran Peer Care
Coordination available on a case by case basis

Navy-Marine Corps Relief Society
NAS Pensacola (active duty or retiree) ......................... 452-2300
91 Radford Blvd, Bldg 191

Pensacola Vet Center (Readjustment Counseling)
4504 Twin Oaks Dr, Pensacola ................................... 456-5886

Santa Rosa County Veterans Service
Milton - 6051 Old Bagdad Hwy, 204 M-F 8-4 ............ 981-7155
G.B. - 5841 Gulf Breeze Pkwy: M-F 8-4 ................. 981-7110

Veterans’ Upward Bound ............................................... 484-2068
1000 College Blvd, Bldg 6, Rm 658, 7:30-4 M-F

Veteran Affairs Regional Office ............................. 1-800-827-1000
Waterfront Rescue Mission ........................................ 496-7868
(Men’s Veteran Shelter), 348 W Herman St, Pns

VOCATIONAL REHABILITATION
600 University Office Blvd, Bldg 2 Pns ......................... 494-7200
600 University Office Blvd, Bldg 5, Pns ...................... 316-2100
600 University Office Blvd Bldg 6 Pns ....................... 471-6590
4634 Summerdale Blvd, Pace .................................. 983-5340

VOTER REGISTRATION
Courthouse: 190 W Government, Pns ......................... 595-4400

Escambia County Election Office ............................ 595-3900
213 Palafox Place, Pensacola, M-F 8-5

Escambia County Clerk of Court ............................. 595-4310
190 W Government St. Pns. M-F 8-5
Santa Rosa County Election Office ........................... 983-1900
HELPFUL NUMBERS AND HOTLINES
EMERGENCY & LAW ENFORCEMENT

Ambulance, Fire/Rescue, Police, Sheriff .................. 911
Escambia Co Sheriff’s Department .......................436-9630
Victims Advocates ........................................... 436-9598
Milton Police Department ................................. 983-5423
Pensacola Police Department ....................... 435-1900
Santa Rosa Co Sheriff’s Department ......................983-1100
Milton: Victims Advocates ................................... 983-1145

CRISIS HOTLINES
Favor House Domestic Violence
Escambia DV Crisis Line ......................................... 434-6600
Santa Rosa DV Crisis Line ....................................... 994-3560
Lakeview Mobile Response Team ......................... 866-517-7766
National Human Trafficking Hotline ............... 1 888-373-7888
National Sexual Assault Hotline ... 800-656-HOPE(4673)
National Suicide Prevention Lifeline .... 1-800-273-8255

TEEN HOT LINES
Boy’s Town Crisis Line ......................................... 1 800-448-3000
Currie House ................................................... 453-2772
Runaway Teens .............................................. 1 800-786-2929

QUICK REFERENCE
Abuse Registry
Children, Disabled & Elderly ...................... 1 800-962-2873
Domestic Abuse ........................................... 1 800-500-1119
TTY .............................................................. 1 800-955-8771

Alcoholics Anonymous ..................................... 433-4191
Blind Services ..................................................... 484-5122
Florida Relay .................................................... 1 800-955-8770
TTY .............................................................. 1 800-955-8771

Florida Dept. of Financial Services .............. 1 877-693-5236
Gamblers Anonymous ...................................... 1 855-222-5542
Information and Referral .............................. 2-1-1 or 855-420-8689

United Way 2-1-1
Narcotics Anonymous .................................. 850-990-HOPE (4673)
Meetings: www.pensacolana.org

Office of Congressman Matt Gaetz .............. 479-1183
Advocate for constituents w/VA, IRS, SSA, USCIS etc

Planned Parenthood ...................................... 1-800-230-7526
State of Florida ........................................ www.myflorida.com
SHERIFF CHIP SIMMONS says, “Bright futures begin with successful partnerships.”

UNITED WAY OF WEST FLORIDA

Get online access to the 211 database by visiting 211nwfl.org or by scanning the QR code:

The information provided in this guide is accurate as of the time of publication. Changes in services may occur due to disasters and other extenuating circumstances.