

STREET SURVIVAL GUIDE



GET CONNECTED. GET ANSWERS.

Unexpected challenges can happen to anyone at any time. When problems arise, dial 211 to find available resources and services.

Free | Confidential | Available 24/7



United Way
of West Florida





**Help is just
a text away**

Text GULF to 741741

**Free, 24/7, confidential
crisis support by text**

**Crisis Text Line connects you with a trained
Crisis Counselor to help move you from a hot,
stressful place, to a “cool,” calm place.**

Visit crisistextline.org to learn more.

**To make corrections or additions contact:
United Way 211 Northwest Florida at resources@uwwf.org**

Published in cooperation with

United Way 211 Northwest Florida (editing/production)
Escambia County Sheriff's Office
Santa Rosa County Emergency Management

The Street Survival Guide may be copied, printed and distributed to assist any homeless or other person in need. We ask only that it be distributed with credits cited above and free of charge. The materials presented in this guide are for informational purposes only and do not represent endorsement of any agency or service.

To order additional copies call 850-439-3009.

**Get online access to the
211 database by visiting
211nwfl.org or by
scanning the QR code:**



GENERAL LEGEND

Please see section heading for additional legends

(M) Monday

(T) Tuesday

(W) Wednesday

(Th) Thursday

(F) Friday

(S) Saturday

(Su) Sunday

TY Phone numbers to assist the hearing impaired

For seasonal listings or specialized information contact:

United Way of West Florida (UWWF) 211 Northwest Florida
for Escambia or Santa Rosa County listings
at 2 1 1 or 855 420 8689

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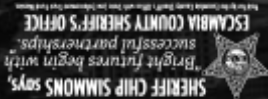
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United Way
of West Florida

COMMUNITY INFORMATION

ABUSE

Children, Disabled & Elderly	1-800-962-2873
Favor House of North West Florida	
Domestic Violence Intervention	434-1177
<i>2001 W Blount St, Pensacola, M-F 8:30-5</i>	
Domestic Violence Shelter	
<i>Escambia</i>	434-6600
<i>Santa Rosa</i>	994-3560
Gulf Coast Kids House	1-850-595-5800
Santa Rosa Kids House	1-850-623-1112
National Domestic Violence	1-800-799-7233
TTY	1-800-787-3224

AGING SERVICES FOR AGES 60+

Council on Aging of West Florida	
<i>875 Royce St, Pensacola M-F 8-5</i>	432-1475
NWFL Area Agency on Aging	494-7100
<i>5090 Commerce Park Circle, Pensacola M-F 8-5</i>	
<i>Elder Helpline (Aging & Disability Resource Center)</i>	
<i>NWFL Toll-free</i>	1-866-531-8011
<i>Statewide Toll-free</i>	1-800-963-5337

AIDS & HIV ASSISTANCE

AIDS Healthcare Foundation	470-8071
<i>4300 Bayou Blvd, Ste 17 D M-F 8-5</i>	
A.D.A.P. (AIDS Drug Assistance Program)	595-6767
<i>By appointment only</i>	
Department of Health, Escambia	595-6500x 1506
<i>1295 W Fairfield Dr, Pensacola</i>	
OASIS Florida	429-7551
<i>25 E Wright St, Pns, M-F 9-6, free testing</i>	
S.H.A.P.E. Program of Lakeview	595-0176
<i>1924 N Palafox, Pensacola</i>	
<i>Call for an appt. M-F 8-5</i>	

ALCOHOL & DRUGS (See Substance Abuse)

BLIND SERVICES (see Disability-Blind)

CHILD CARE-- Escambia and Santa Rosa County

Early Learning Coalition	
<i>To apply for subsidized child care services</i>	
Pensacola	332-6775
<i>1720 W Fairfield Dr. Suite 100/400,</i>	
<i>M-Th 7:30-5:00, F 7:30-11:30</i>	
Milton	983-5313
<i>6460 Justice Ave, Milton, M-Th 8-5, F 8-12</i>	
Gulf Breeze	916-5422
<i>3188 Gulf Breeze Pkwy, Gulf Breeze, M 8-3, T-Th 8-4, F 8-12</i>	



CHILD SUPPORT

Child Support Enforcement 850-488-5437
2205 La Vista Ave, Ste B, Pns 494-5615
www.myflorida.com/dor/childsupport

CLOTHING (not all are free services)

Escambia County

Alpha Center, Inc. (appts only) 479-4391
6004 Pernela Rd, Pensacola, M-W 9-4
Maternity, infant, and toddler clothing

Myrtle Grove Baptist Church 455-7389
5920 Lillian Hwy, T 9-11

Samaritan Hands 438-8907
511 Tarragona St, T-Th 9-11:30

Waterfront Rescue Mission 438-1462
2125 W Fairfield Dr, flood & fire victims, referral required

Santa Rosa County

Ferris Hill Baptist Church 623-3500
6848 Chaffin St, Milton, T 9-noon

First Baptist Church of Bagdad 623-8897
4529 Forsythe St, 1st & 3rd Thursday each month, 9-12pm

Helping Hands 981-0933
Midway: 5307 Gulf Breeze Pkwy, M-S 9-6
Milton: 5879 Stewart St, Milton, T -S 9:30-5
Pace: 4666 Hwy 90, Pace, M-S 9-6

Interfaith Ministries (appts only) 934-8385
4435 Gulf Breeze T, W, Th 9-11:30

Milton First Assembly of God 623-2854
6163 Dogwood Dr, Milton, 1st F 9-10

Waterfront Rescue Mission 623-3838
4467 Avalon Blvd, Milton; fire victims only

We Care (by appt only) 939-1005
Navarre residents only, M-F 10-2

DENTAL CARE

Community Health North West Florida

Main Dental Clinic 912-8880
1295 W Fairfield Drive, M-F 7:30-4, call

Cantonment Dental 780-0111
Pediatric Dental, call for appt
470 S Hwy 29; M 7:30am - 5pm, T-Th 7:30-4, F 7:30am - 1pm

Florida Department of Health, Santa Rosa-Dental

Children only (4-21 years old)

5527 Stewart St, Milton, M-F 7- 4 564-2248

2840 Gulf Breeze Pkwy, Gulf Breeze, M-F 8- 4 203-6255

Health and Hope Clinic 479-4456
1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 5pm - 8pm
Must call for appointment

Pensacola State College Dental Hygiene 484-2236
5555 W Hwy 98, Bldg 3100
Varies based off semester, call for information

DEPARTMENT OF CHILDREN & FAMILIES

ACCESS Florida 850-300-4323
33 Brent Lane, Suite 103, Pensacola, M-F 7-6
Apply online: www.myflorida.com/accessflorida

DISABILITY-ADVOCACY

Disability Rights Florida
Toll Free 1-800-342-0823
TDD 1-800-346-4127
Disability Resource Center (CIL) 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8-4:30

DISABILITY-BLIND SERVICES

Bureau of Braille and Talking Books Library
Toll Free 1 800-226-6075
Disability Resource Center (CIL) 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8-4:30
Florida Division of Blind Services 484-5122
600 University Office Blvd Bld 4, Pensacola, M-F 8-5
Independence for the Blind of West Florida 477-2663
3107 N Davis Hwy, Pensacola, M-F 8-5

DISABILITY-DEVELOPMENTAL DISABILITIES

Agency for Persons with Disabilities (APD) 595-8351
160 West Government St, Suite 412 Pns, M-F 8-5
Area Agency on Aging, Inc 494-7100
The Arc Gateway - Escambia 434-2638
3932 N 10th Ave, Pensacola
ARC Emerald Coast- Santa Rosa 623-9320
6225 Dixie Rd, Milton, M-F 7-3
Autism Pensacola 434-7171
Center for Autism & Related Disabilities 866-863-0138
Capstone Adaptive Learning and Therapy 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Early Steps (Ages 0-3 years) 337-9547
5045 Carpenter Creek Rd, Pns

DISABILITY-INFORMATION & REFERRAL

Area Agency on Aging, Inc 494-7100
Capstone Adaptive Learning and Therapy 432-1596
2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
Disability Resource Center (CIL) 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8-4:30
Early Steps 377-9547
Identification and diagnostics, ages 0-3 years
FDLRS/Child Find 469-5423
Identification and evaluation, ages 3-21 years
Southeast ADA Center V/TTY 404-541-9001

DISABILITY- MEDICAL EQUIPMENT

Disability Resource Center (CIL) 595-5566
21 South Tarragona Ste 101, Pensacola, M-F 8-4:30
Florida Alliance of Assistive Services & Technology
(FAAST) 595-5566 x 13

- Florida Telecommunication Relay V/TTY** 595-5566
 3600 N Pace Blvd, Pensacola, M-F 8-4:30
- Goodwill Medical Equipment** 434-0032
 1715 E Olive Rd, Pensacola, M-F 8-2
 2 E 9 Mile Rd, Pensacola, M-F 8-2
 4325 Woodbine Rd, Pace, M-F 8-2

DISABILITY-PHYSICAL DISABILITY SERVICES

- Capstone Adaptive Learning and Therapy** 432-1596
 2912 N "E" St, Pensacola, M-Th 7:30-5, F 7:30-3
- Disability Resource Center (CIL)** 595-5566
 21 South Tarragona Ste 101, Pensacola, M-F 8-4:30
- Epilepsy Alliance Florida** 433-1395
 105 E Gregory St, Suite C Pns, M-F 8:30-3
 Those with epilepsy/seizure disorders
- FDLRS/Child Find** 469-5423
 Developmental screening, ages 3-21 years

EDUCATION

- Adult Education, GED** 983-5710
 ABE, ESOL; 5332 Berryhill Rd, Milton
- Boys and Girls Club** 438-0996
 After school & summer care; leadership, education
- Community Action** 438-4021
- Community Action Head Start** 308-7165
 710 N "C" St, Pensacola M-F 8-4
- Educational Opportunity Center (PSC)** 484-1961
 Free services provided to assist with enrolling in college including, e.g., Admissions, Financial Aid, Educational and Career Planning, M-F 7:30-4
- English for Speakers of Other Languages (ESOL)**
- Pensacola High School** 595-1500
 500 W Maxwell St, Pensacola, No paperwork needed
- Pensacola State College Adult Ed** 484-2120
 Bldg 11 Rm 1108, Immigration paperwork needed
- Pine Forest High School** 941-6150
 2500 Longleaf Dr, No paperwork needed
- FDLRS/Parent Services** 469-5423
 Serves parents of special needs school aged children
- George Stone Technical College** 941-6200
- Homeless Student Services** 595-6915 x 267
 Provides services to families with school age children for up to a year after they are homeless
- Learn to Read NW Florida (adults)** 449-6771
 1720 W Fairfield Dr. Suite 315; Pns
- Migrant Education Assistance** 595-6915
 2005 N 6th Avenue, M-F 7-5
- Pensacola State College Post Secondary Education/Adult Basic Ed** 484-4455
 Milton Campus, 5988 Hwy 90 W, Bldg 4200
- Smart Horizons** 800-261-6248
- Voluntary Pre-Kindergarten** 607-8556
 Early Learning Coalition, 4 year olds
- Workforce Innovation & Opportunity Act (Youth)** 941-6200
 Youth 16-22 w/o GED / HS Diploma

EMPLOYMENT—DAY LABOR LOCATIONS

Action Labor	432-6034
2226 N Palafox St, Pns	
Labor Finders	455-0077
4227 A N Davis Hwy Pns, M-F 6am-6pm, Sa 6-9am	
People Ready	455-9390
707 E Cervantes St, Ste. A, M-F 5:30am-6pm, Sa 6am-9pm	
Pacesetter Personnel Service	432-1818
3300 N Pace Blvd, Ste. 100, Pns	

EMPLOYMENT-RELATED PROGRAMS

AMIKids Workforce Development

Youth ages 18-24, Email: kwilliams@amikids.org

Capstone Transitional Center	432-1596
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2600 W Fairfield Dr, M-Th 7:30-5; F 7:30-3:30

Serves those with developmental disabilities

CareerSource EscaRosa

Pensacola - 6913 N 9th Ave.....	607-8700
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Milton - 5725 Hwy 90.....	983-5325
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Century - 7995 N Century Blvd.....	366-4164
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Community Action	308-1472
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Goodwill Gulf Coast (appt only)	434-0032
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1715 E Olive Rd, Pensacola, M-F 8-2

Financial Literacy classes, Notary Services

Global Connections to Employment	595-1330
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1221 W Lakeview Ave, Pns M-F 8-5 (walk in or appt)

M & A Community Outreach	429-1755
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Wage and Hour (U.S. Dept Labor)	1 866-487-9243
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FORECLOSURE

United Ministries	433-2333
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M-Th 9-11:30, Primarily Families w/ children

apply online at www.united-ministries.com

Community Action Program (Mortgage)	308-1472
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Escambia, Call 24/7 appt line

FINANCIAL ASSISTANCE—DISASTER

American Red Cross of Northwest Florida

(emergency assistance after house fire, flood, hurricane)

9111 Sturdevant St, Ste A, Pns.....	800-733-2767
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FINANCIAL ASSISTANCE—MEDICINE

Area Agency on Aging, Inc	494-7100
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Catholic Charities (life-sustaining only)	436-6425
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Escambia, Santa Rosa (when funding available)

Call M @ 9 until appts filled. Office M-F 8 - 4

Epilepsy Alliance Florida	433-1395
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105 E Gregory St, Suite C Pns, M-F 8:30-3

Escambia and Santa Rosa; Epilepsy related medications

Florida RX Discount Card	877-321-6755
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Salvation Army

Escambia, M 8:30.....	432-1501 x1 or x0
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Santa Rosa, M 9:00-9:30.....	623-4099
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Call agencies for appointments, no walk-ins.





HOW TO REQUEST FINANCIAL ASSISTANCE FROM THIS AGENCY LIST

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. CALL agencies, NO walk-in service available.
4. Continue to redial until you either speak to a staff member or you reach the agency’s answering machine.

Things to Remember:

1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. 211 has up-to-date information on documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities	436-6425
<i>Escambia and Santa Rosa, M 9 until appts filled</i>	
Community Action Program	308-1472
<i>Escambia, Call 24/7 appt line</i>	
Interfaith Ministries (by appt)	934-8385
<i>Santa Rosa, T, W, Th 9-11:30</i>	
Opening Doors of NWFL, Inc.	439-3009
<i>Rent deposit, Utility Deposit, Rent with Eviction Notice</i>	
<i>Apply online at https://openingdoorsnwfl.org/contact</i>	
<i>Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm</i>	
Tender Hearts, Caring Hands	473-4466
<i>Escambia and Santa Rosa, M-F 8-12</i>	
United Ministries	433-2333
<i>Escambia and Santa Rosa, Call M-Th 9-11:30,</i>	
<i>Primarily families w/ dependent children</i>	
<i>apply online: www.united-ministries.com</i>	
We Care	939-1005
<i>Navarre Residents Only, M - F 9:30-11:00</i>	

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

Area Agency on Aging	494-7100
<i>Escambia, Must be 60 or older, M-F 8-5</i>	
Catholic Charities	436-6425
<i>Escambia and Santa Rosa, M 9 until appts filled</i>	
Community Action Program (Elec/Gas)	308-1472
<i>Escambia, Call 24/7 appt line</i>	
Community Action Program (Water)	308-1472
<i>Escambia, Call 24/7 appt line</i>	
Interfaith Ministries (by appt)	934-8385
<i>Santa Rosa, T, W, Th 9-11:30</i>	
Opening Doors of NWFL, Inc.	439-3009
<i>Rent deposit, Utility Deposit, Rent with Eviction Notice</i>	
<i>Apply online at https://openingdoorsnwfl.org/contact</i>	
<i>Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm</i>	

FINANCIAL ASSISTANCE—UTILITIES (cont.)

Call agencies for appointments, no walk-ins

Salvation Army	
Escambia, M 8:30	432-1501 x1 or x0
Santa Rosa, M 9-11	623-4099
Samaritan Hands Ministry	438-8907
<i>Escambia, T-Th 9-11:30</i>	
Tender Hearts, Caring Hands	473-4466
<i>Escambia and Santa Rosa, M-F 8-12</i>	
Tri-County Community Council	981-0036
<i>Santa Rosa, M 8:30-4:30</i>	
United Ministries	433-2333
<i>Escambia and Santa Rosa, Call M-Th 9-11:30,</i>	
<i>Primarily families w/ dependent children</i>	
<i>apply online: www.united-ministries.com</i>	
We Care Ministries	939-1005
<i>Navarre residents only, M - F 10-2</i>	

FOOD-BULK (FOOD PANTRIES)

Call first for availability & required documentation.

Escambia County

Brownsville Assembly of God	430-2100
<i>3100 W Desoto St, Walk In, W 8-9:30am, S 10:30-12pm</i>	
E-Comfort/Epps Christian Center	572-5761
<i>2300 N Pace Blvd, Walk In, Tues, Thurs 7am-2pm</i>	
Myrtle Grove Baptist Church	455-7389
<i>5920 Lillian Hwy, T 9-11</i>	
Myrtle Grove United Methodist	walk-in
<i>1030 N 57th Ave, T 2pm, Serve 40 clients</i>	
Pensacola Caring Hearts	375-1838
<i>2105 Gregory St, W 9:00am, Homeless take away W 3pm</i>	
Salvation Army	432-1501 x1 or x0
<i>Homeless and those awaiting food stamp approval</i>	
<i>Mon - Fri 1:00pm - 3:00pm, call first</i>	
Samaritan Hands	438-8907
<i>511 Tarragona St, T-Th 9-11:30</i>	
St. Joseph Caring & Sharing	walk-in
<i>140 W Government St, T 10-11am</i>	
St. Vincent de Paul Society	
<i>5200 Sauffley Field Rd</i>	457-3833
<i>T, Th 10-12: appt only</i>	
<i>2200 W Desoto St</i>	434-6615
<i>walk-in every 60 days, and application, T 10-12</i>	
Tender Hearts, Caring Hands	473-4466
<i>Olive Rd Campus: 1836 E Olive Rd, M-F 8-12</i>	
<i>Warrington Campus: 103 W Winthrop Ave, M 11-1</i>	
Warrington Emergency Aid Center	637-7017
<i>4 W Sunset Ave, M-F 9-1, 32506/32507 proof of residence</i>	



Santa Rosa County

ACTS Ministries	939-0037
<i>4020 Hwy 87, Navarre, T, Th 10am-12pm</i>	
Christ United Methodist Church	623-8820
<i>5983 Dogwood St Milton, M 9-11</i>	
Ferris Hill Baptist Church	623-3500
<i>6848 Chaffin St, Milton, T 9-until</i>	
First Baptist Church	623-3122
<i>6797 Caroline St, Milton, Call for availability</i>	
First Baptist Church of Bagdad	623-8897
<i>4529 Forsythe St, 3rd Saturday each month, 9-11</i>	
First United Methodist Church	623-6683
<i>6819 Berryhill St, Milton, Th 8-10am, First 20 people</i>	
Interfaith Ministries	934-1688
<i>Santa Rosa, (call for appt) M-S 10-4</i>	
Margaret Street Church of Christ	623-8191
<i>6745 Margaret St Milton, 2nd Th 2:30</i>	
Navarre First Assembly of God	939-3333
<i>9594 Navarre Pkwy, M- Th 8:30 - 3:00; F 8:30-12</i>	
Olivet Baptist Church	623-2780
<i>5240 Dogwood Dr, Milton, Last Sat 9-11:30am</i>	
Salvation Army	623-4099
<i>M 9-11am; call for appointment</i>	
St. Ann Catholic Church	932-2859
<i>100 Daniel St, Gulf Breeze, M-F 9-11, 1 4:30pm</i>	
St. Rose of Lima Catholic Church	623-3600
<i>6451 Park Ave, M-Th 8:30-11:30am, Once per 30 days</i>	
We Care Ministries (by appt only)	939-1005
<i>Navarre residents only, M-F 10-2</i>	
Woodbine United Methodist	995-0007
<i>5200 Woodbine Rd, Pace, 3rd W 9:30-12</i>	
 FOOD-SERVED MEALS	
Alfred Washburn Center	637-1654
<i>31 Murphy Ln, Pns M, W-S 8:30-1</i>	
Bright Bridge Ministry	walk-in
<i>2600 W Strong St Pns; M-Fri 10am</i>	
Council on Aging of West Florida	432-1475
Senior Dining Sites	
<i>Numerous meals sites in Escambia & Santa Rosa</i>	
<i>Serving hot, grab and go noon time meals, M-F. Must be 60+ or spouse of someone 60+. Call COA to apply & make reservations. No income restriction, Donation of \$2 is suggested but not required.</i>	
E-Comfort/Epps Christian Center	572-5761
<i>2300 N Pace Blvd, Walk In, Mon - Fri 6am-7:30am</i>	
First United Methodist Church	walk-in
<i>6 E Wright St, Pns, M, Th 11-12</i>	
Helping Hands That Bridge The Gap	494-1603
<i>T 8:30am sack lunch served at Brentwood Park</i>	
<i>Th 3:30pm hot meal at Brentwood</i>	
St. Joseph's Soup Kitchen	walk-in
<i>140 W Government St, Pns, T 10</i>	
Waterfront Rescue Mission	436-7868
<i>348 W Herman St, Pns, M-F 11:30am</i>	

FOOD STAMPS

Florida Department of Children & Families

ACCESS Florida- Food Stamps 850-300-4323

33 Brent Lane, Pensacola, M-F 7-6

Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS

Alfred Washburn Center 637-1654

31 Murphy Lane, Pensacola, M, W-S 8:30-1

Loaves and Fishes walk in

257 E Lee St, S 11:30am, Bfst: M-F 7am

FURNITURE (Not all are free services)

Community Care Center-Waterfront Rescue Mission

Only for fire & flood victims, call for more information

2125 W Fairfield Dr, Pensacola 438-1462

4467 Avalon Blvd, Milton 623-3838

Helping Hand Mission 981-0933

Call for screening appt

4636 Hwy 90 Pace

5307 Gulf Breeze Pkwy

5879 Stewart St, Milton

GLASSES

Lions Club Eye Clinic (Escambia) 438-8989

1125 W Hayes St, Suite B, Pensacola, M-Th 9-2

HEALTH CARE

Baptist Health Care 434-4011

Baptist Speech Center 434-4957

1717 N "E" St, Pensacola, M-F 8-4:30

Community Health Northwest Florida

Escambia County

12th Avenue Pediatrics 471-0508

2510 N 12th Ave, M 7:30-5, T-Th 7:30- 4:30, F 7:30-1

Airport Pediatrics 478-1244

5868 Creek Station Dr., M-Th 7:30-5, F 7:30-12:30

CA Weis Wellness Cottage 912-6006

2701 N Q St M - F 7:30-4:00, Children only, appt

Cantonment Adult and Family 937-4004

748 N Hwy 29, M-F 8-4:30, Adult and Family Care

Cantonment Pediatric Care 780-0111

470 S Hwy 29, M 7:30-5, T-Th 7:30-4:30, F 7:30-1

Century Adult and Family Clinic 724-4064

6021 Industrial Blvd, Century M-F 8-4:30

Century Pediatrics 724-4054

501 Church St, Century M,T,W 8-5:30, Th 8-5, F 8-12pm

Homeless Health Care at Waterfront 332-5900

350 W Herman St, Pns M-F 7:30-4

Jordan Street Walk In and Primary Care 444-9449

M-F 8am-5pm, S, Su 8-6pm (Call for Information)

Lakeview Adult Clinic 469-3890

1221 W Lakeview Ave. M-F 8-5

Lakeview Pediatric Clinic 429-6993

1221 W Lakeview Ave. M-Th 7:30am-5pm, F 7:30am-12pm



Main (Jackson Street) Clinic	436-4630
<i>2315 W Jackson St, Pns, M-F 8am-5pm</i>	
Pediatric Convenient Care	760-0669
<i>5375 N 9th Ave, M-F 8am-8pm, S-Su 8-6</i>	
Trinity Pediatrics	941-7841
<i>5375 N 9th Ave, M-F 8-4:30pm</i>	
Women's Health Care	435-4352
<i>5855 Creek Station Dr M-F 7:30-4:30, appt</i>	
Santa Rosa County	
Hwy 90 Pediatrics	304-0390
<i>4435 Hwy 90, Pace, M-Th 8-5, F 8-12pm</i>	
Milton Adult Care	981-9433
<i>6671 Caroline St, Milton, M-F 8-5</i>	
Epilepsy Alliance Florida	433-1395
<i>105 E Gregory St, Suite C Pns, M-F 8:30-3</i>	
<i>Those with epilepsy/seizure disorders</i>	
Florida Department of Health, Escambia County	
<i>1295 W Fairfield Dr, M-F 8-5</i>	
Family Planning	595-6500
Healthy Start	595-6641
Immunizations	595-6554
STD Clinic	595-6500
WIC	595-6670
Florida Department of Health, Santa Rosa County	
Milton - 5527 Stewart St	983-5200
WIC	983-5250
Gulf Breeze - 5840 Gulf Breeze Pkwy	934-4074
Good Samaritan Clinic	934-0064
<i>Santa Rosa: 4435 Gulf Breeze Pkwy, FREE FOR NO INSURANCE</i>	
<i>Screening T 9-1, W 1-5, Th 1-5, Call for appt</i>	
Health and Hope Clinic	479-4456
<i>1718 E Olive Rd, M-F 8:30am - 1pm; T, Th 5pm - 8pm</i>	
<i>Must call for appointment</i>	
HOUSING	
Escambia Area Housing Commission	438-8561
<i>1920 W Garden St, Pensacola, M-F 8 to 5</i>	
<i>Applications accepted 15-25th each month, 9-11, 2-4</i>	
<i>Photo ID and SS Card for all in household</i>	
Escambia County Section 8 Vouchers	858-0350
<i>420 W Chase St, Pensacola, M-Th 7-6</i>	
<i>Call on 2nd Wed each month at 8 am</i>	
<i>Elderly (62+)/disabled call 2nd Thursday at 8 am</i>	
Habitat for Humanity	434-5456
<i>300 W Leonard St, Pensacola, M-F 8-4</i>	
Milton Housing Authority	623-8216
<i>5668 Byrom St, Milton, M-Th 8:30-11:30am, 1:30-4:30pm</i>	
Santa Rosa County Housing Program	981-7076
<i>1st time homebuyer and rehab assistance for low Income home owners.</i>	
<i>6051 Old Bagdad Hwy, Suite 201, Milton M-F 7:30-4</i>	
<i>www.santarosa.fl.gov/housing</i>	
Santa Rosa Section 8 Vouchers	623-8216
<i>5668 Byrom Street, Milton M-Th 8:30-11:30am, 1:30-5</i>	
USDA Rural Development Office	587-5404 or 675-6696
<i>Assist low income families in home purchase</i>	

IDENTIFICATION (services are NOT free)

Department of Highway Safety and Motor Vehicles

- Escambia** 438-6500 x3252
6451 N W St, Marcus Pointe, M-F 8-4:30
6440 Hwy 95-A N., Ste A, Molino, M-F 8-4:30
213 Palafox Place, PNS, M-F 8-4:30
4051 Barrancas Ave., Ste A, Warrington, M-F 8-4:30
- Santa Rosa** 983-1800
5841 Gulf Breeze Pkwy, Midway, M-F 8-4:30
6495 Caroline St, Milton, M-F 8-4:30
4487 Chumuckla Hwy, Pace, M-F 8-4:30
5259 Booker Ln, Jay, M-F 8-4:30
- Florida Department of Health, Escambia** 595-6500
1295 W Fairfield Dr (birth certificates)
- Florida Department of Health, Santa Rosa** 983-5200
5527 Stewart St. (birth certificates)
- Escambia County Tax Collector** 438-6500
Pensacola:
6451 N "W" St M-F 8:30-3:30
213 Palafox Pl, M-F 8:30-4:30
4051 Barrancas Ave, Ste A M-F 8:30-4:30
Molino:
6440 Hwy 95A N Ste A M-F 8:30 - 4:30
- Santa Rosa County Tax Collector** 983-1800
6495 Caroline St, Milton M-F 8-4:30
5841 Gulf Breeze Pkwy, Gulf Breeze M-F 8-4:30
5259 Booker Ln, Jay, M-F 8-4:30
4487 Chumuckla Hwy, Pace, M-F 8-4:30
- Social Security Office** 1-877-505-4550
411 W Garden St, Pns

IMMIGRATION & REFUGEE ASSISTANCE

- Catholic Charities** 436-6420
1815 N 6th Ave, Pns 32503 (walk-ins on W 8-11)
- Language Bank** 494-7899
- Emerald Coast Legal Aid** 432-2336
226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30

INFORMATION & REFERRAL

- Opening Doors of NWFL, Inc** 439-3009
Coordinated Centralized Assessment Screening
- CDAC Behavioral Healthcare** 434-2724
Substance Abuse I & R www.cdac.info
- Early Learning Coalition**
Escambia County Child Care Referral 595-5915
Santa Rosa County Child Care Referral 983-5313
- Pensacola Dream Center** 607-0453
- United Way 2-1-1 Northwest Florida** 2-1-1 or 855-420-8689

INMATE RELEASE ASSISTANCE

- Master's Touch Outreach (Ex sex offender)** 982-1655
- Pride Enterprises** 866-528-2175
M-F 7-4 www.pride-enterprises.org
- Re-Entry Alliance Pensacola (REAP)** 332-6677
Food, Clothing, Shelter, 1001 W Blount St M-F 8am-4pm

LAUNDRY

- Alfred Washburn Center** 637-1654
31 Murphy Ln, Pensacola, M, W-S 8:30-1



LEGAL ASSISTANCE

American Civil Liberties Union Hotline 212-549-2500

Emerald Coast Legal Aid 432-2336

226 S Palafox St, floor 10 Pns, M-Th 8:30-5:30

Civil cases, domestic violence, elderly, family law, foreclosures, real estate, immigration

Guardian Ad Litem (Child Advocacy)

Escambia 595-3728

North Santa Rosa 981-3227

South Santa Rosa 916-5429

Legal Services of North Florida 432-8222

1741 N Palafox St, M-Th 8:30-5:15, Call or Walk In

Assistance to low income, veterans, homeless and Independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES

Escambia County

Pensacola State College Library

Main Campus 484-2001

1000 College Blvd. Bld. 20, Pns

Warrington Campus 484-2001

5555 US-98, Bldg. 3500, Pns

University of West Florida Library 474-2414

11000 University Pkwy Bldg.32, Pensacola

West Florida Public Libraries

Century Library 256-6217

7991 N Century Blvd, T-F 10-7, S 10-4

Genealogy Branch 494-7373

5740 N 9th Ave, T-F 10-7, S 10-4

Molino Branch 435-1760

6450-A Hwy 95A N, M-F 10-7, S 10-4

Pensacola Library 436-5060

239 N Spring St, M-F 10-7, S 10-4

Southwest Branch 453-7780

12248 Gulf Beach Hwy, M-F 10-7, S 10-4

Tryon Branch 471-6980

1200 Langley Ave, M-F 10-7, S 10-4

Westside Library 595-1047

1301 W Gregory St, M-F 10-7

Santa Rosa County

All libraries in Santa Rosa County call 981-7323

Gulf Breeze Library

1060 Shoreline Dr, Gulf Breeze, M-F 9-4, S 9-2

Jay Library

5259 Booker Ln, Jay M-F 9-4, S 9-2

Milton Library

5541 Alabama St, Milton M-F 9-4, S 9-2

Navarre Library

8484 James M. Harvell Rd, Navarre M-F 9-4, S 9-2

Pace Library

4750 Pace Patriot Blvd, Pace M-F 9-4, S 9-2

MEDICAID

- ACCESS Florida-Medicaid** 850-300-4323
*www.myflorida.com/accessflorida
33 Brent Ln, Suite 103 Pensacola, M-F 7-6*
- KidCare Program (State of Florida)** 1 888-540-5437
*Low cost health insurance for children ages 0-18
Online application: www.floridakidcare.org*
- WellCare** 1 833-444-9088

MENTAL HEALTH SERVICES—ADULTS

- Avalon Center** 437-8900
(call for appointment), Milton, M-F 8-5
- Faith and Hope Counseling** 471-3430
9999 Chemstrand Rd, Pensacola M-Th 8:30-4:30
- Florida Therapy Services** 1 877-234-5351
- Lakeview Center** 469-3500
1221 W Lakeview Ave, Pensacola, M-F 8-5
- M & A Community Outreach** 429-1755
- The Pavilion** 494-5000
8383 N Davis Hwy, Pns

MENTAL HEALTH SERVICES—CHILDREN

- Children's Home Society:**
- Ashley Offerdahl Counseling Program**
- Pensacola - 1300 N Palafox St* 266-2704
- Milton - 6480 Hwy 90 Ste C* 266-2704
- Lakeview Center** 469-3500
1221 W Lakeview Ave, Pensacola
- Lutheran Services of Florida** 453-2772
4610 W Fairfield Dr

MENTAL HEALTH SERVICES—EMERGENCIES

- Baptist Hospital ER** 434-4011
1000 W Moreno St, Pns
- Gulf Breeze Hospital ER** 934-2000
1110 Gulf Breeze Pkwy, Gulf Breeze
- Jay Hospital ER** 675-8000
14114 Alabama St, Jay
- Lakeview Acute Care Unit** 469-3500
- Lakeview Mobile Response Team** 866-517-7766
- Navarre Hospital ER** 939-4888
8888 Navarre Pkwy, Navarre
- Santa Rosa Medical Center ER**
- Milton* 626-7762
- Pace* 983-4486
- West Florida Regional Medical Center ER** 494-3737
8383 N Davis Hwy, Pns

MENTAL HEALTH SERVICES—RESIDENTIAL

- Lakeview Center** 469-3500
1221 W Lakeview Ave, Pensacola

MILITARY ASSISTANCE (SEE VETERAN)



OUTREACH—HOMELESS

- Opening Doors of NWFL, Inc.** 439-3009
*Birth certificates, IDs, employment, housing referrals,
mental health referrals, health care referrals
Apply online at <https://openingdoorsnwfl.org/contact>
Office: 1020 N New Warrington Rd, M-Th 8-11:30am, 1-3pm*
- Takin' It to The Streets** 530-2429
*50 W Johnson Avenue.
Pickup at Brent Park Sun 1:15 and Waterfront pickup 1:30
Provides dinner, showers, hygiene, clothing, blankets,
praise/worship (Tarps/tents if available) Sun 2p 5p
www.ensleyfbc.org* 476-2221

PARENTING NEEDS

- Alpha Center** 479-4391
M-W 9-4, Th-F 9-1
- CDAC (Parenting classes) M-F 8-5** 434-2724
- Children's Home Society** 266-2700
Ashley Offerdahl Counseling, Pensacola, 1300 N Palafox St
- Children's Home Society Healthy Families**
Pregnant women/Infants 1-3 months
- Escambia* 266-2701
- Santa Rosa* 983-5486
- Escambia Healthy Start (Prenatal to 3 years old)** 595-6641
- FDLRS/Parent Services** 469-5423
Parents of special needs children
- Healthy Start Coalition of Santa Rosa County** 626-6751
5505 Stewart St Milton
- Lutheran Services of Florida (ages 10-17 yrs)** 453-2772
Pensacola— 4610 W. Fairfield Dr
- WIC**
*(food & nutrition for pregnant mothers or mothers with children under 5
www.doh.state.fl.us/family/wic/)*
- Pensacola** 595-6670
- Milton** 983-5250
- Midway** 934-4074

PREGNANCY COUNSELING

- Alpha Center, Inc. (Appts only)** 479-4391
6004 Pernela Rd, Pensacola, M-W 9-4, Th-F 9-1
- Catholic Charities Adoption Services** 436-6411
1815 N 6th Avenue, Pns ; adoption@cc.ptdiocese.org
- Improved Pregnancy Outcome Program** 595-6500 x2
1295 W Fairfield Dr, Pns
- Life Options Clinic** 983-2730
5775 Berryhill Rd, Milton, M-Th 10am-4pm
- Planned Parenthood** 1-800-230-7526
- Safe Harbor Pregnancy Medical Center** 439-2511
2280 N 9th Ave, Pns, M,Th 9-5, T12-5, W 9-4, F 9-12

SHELTERS—ABUSED WOMEN and MEN

FavorHouse

Escambia 24/7..... 434-6600
Santa Rosa 24/7 626-5600

SHELTERS—FAMILIES with CHILDREN

Ferris Hill Baptist (Cold Weather ONLY) 623-3500

Santa Rosa: 5848 Chaffin Street, Temperature below 40

Heavenly Blessing..... 341-5039

1614 N "T" St, Pensacola, 24/7

Loaves and Fishes..... 438-7616

257 E Lee St, Pensacola

SHELTERS—MEN

City of Refuge..... 981-0933 x7

Milton, men ages 18-30

Heavenly Blessing..... 341-5039

1614 N "T" St, Pensacola, 24/7

Master's Touch (ex offenders welcome)..... 982-1655

Waterfront Rescue Mission 436-7868

*348 W Herman St, Pensacola, Check in 4-6pm
ID required, check out 8am*

SHELTERS—WOMEN

Heavenly Blessing..... 341-5039

1614 N "T" St, Pensacola, 24/7

Loaves and Fishes..... 438-7616

Pregnant women or women with children

Mary's Shelter 251-986-6200

Pregnant women 19+, Elberta, AL

SHELTERS—YOUTH

Currie House (runaway teens) 453-2772

4610 W Fairfield Dr, Pensacola

Children's Home Society M-Power House 266-2700

Unaccompanied youth 16-21

SHOWERS

Alfred Washburn Center..... 637-1654

31 Murphy Ln, Pensacola, M,W-S 10-1

SOCIAL SECURITY

Social Security Office..... 1 877-505-4550

411 W Garden St, Pensacola, M-F 9-4

*Benefits and Supplemental Security Income (SSI)
www.socialsecurity.gov*

SUBSTANCE ABUSE SERVICES

Alanon / Alateen..... 1-888-425-2666

www.al-anon.org

Alcoholics Anonymous 433-4191

http://aapensacola.org/

Avalon Center-Milton..... 437-8900

Bradford-Pensacola..... 888-577-0012

Telehealth options available, no local office



The Marchman Act and Baker Act are two acts under Florida law which are intended to help people get the treatment or care they need.

- **The Baker Act** encourages voluntary admission for psychiatric care, but under certain criteria, a person can be involuntarily admitted for evaluation/psychiatric care if their welfare is at stake.
- **The Marchman Act** is intended to get treatment for those suffering from an addiction-going to treatment can be voluntary or involuntary depending on the circumstance. The Marchman Act is initiated through the court with a petition followed by a hearing

CDAC

(ESC & SRO) Appt only M-F 8-5.....	434-2724
Women Intervention Services and Education.....	433-9800
(W.I.S.E) Women Only 3804 N 9th Ave, Pensacola, M-F 8-5	
Friary-Gulf Breeze.....	932-9375
Lakeview Center.....	469-3500
Pensacola and Century (Opiate Addiction)	
Pensacola Metro Treatment Center.....	968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns	
Narcotics Anonymous.....	850-990-HOPE (4673)
Meeting schedule: www.pensacolana.org	
Teen Challenge.....	www.teenchallengepensacola.com
Men's Program.....	453-4300
Women's Program.....	453-4300
Twelve Oaks.....	850-800-9363
2068 Healthcare Dr, Navarre	
Life Builder Recovery Program- Waterfront.....	436-7868
348 W Herman St, Pns; 90 days; Call for cost	

TELEPHONE ASSISTANCE

Assurance Wireless.....	1 888-321-5880
Disability Resource Center (CIL).....	595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4:30	
Lifeline Assistance.....	1 800-342-3552
Offers those receiving state or federal assistance an affordable telephone connection; available in English and Spanish	
SafeLink Wireless.....	1 800-723-3546

TRANSPORTATION

Escambia County Area Transit (ECAT).....	595-3228
1515 W Fairfield Dr, Pensacola www.goECAT.com	
For ADA Transportation information call.....	595-0501

VETERANS AND ACTIVE DUTY

90Works	619-5899
<i>Escambia, 115 Gregory St, Pns</i>	
American Red Cross	877-272-7337
<i>Emergency Communication (death, baby, etc)</i>	
CareerSource Escarosa	
<i>Veterans employment asst, M-F 8:00a-4:00p</i>	
Escambia	607-8700
Santa Rosa	983-5325
Department of Veterans Affairs	912-2206
<i>790 Veterans Way, Pns, walk-in, M-F 7:30-4</i>	
Escambia County Veterans Service Officer	595-2409
<i>3363 W Park Place, Pensacola, Appt Only M-F 8-5</i>	
Fleet & Family Support Center	
NAS Pensacola - Bldg 625	452-5990
NAS Whiting Field - Bldg 3025	623-7177
Florida Veteran Support Line	844-693-5838
<i>Or ask to speak with a Vet at..... 2-1-1</i>	
<i>24/7, veteran to veteran support, Veteran Peer Care</i>	
<i>Coordination available on a case by case basis</i>	
Navy-Marine Corps Relief Society	
NAS Pensacola (active duty or retiree)	452-2300
<i>91 Radford Blvd, Bldg 191</i>	
Pensacola Vet Center (Readjustment Counseling)	
<i>4504 Twin Oaks Dr, Pensacola</i>	456-5886
Santa Rosa County Veterans Service	
Milton -6051 Old Bagdad Hwy, 204 M-F 8-4	981-7155
G.B. -5841 Gulf Breeze Pkwy: M-F 8-4	981-7110
Veterans' Upward Bound	484-2068
<i>1000 College Blvd, Bldg 6, Rm 658, 7:30-4 M-F</i>	
Veteran Affairs Regional Office	1-800-827-1000
Waterfront Rescue Mission	496-7868
<i>(Men's Veteran Shelter), 348 W Herman St, Pns</i>	

VOCATIONAL REHABILITATION

<i>600 University Office Blvd, Bldg 2 Pns</i>	494-7200
<i>600 University Office Blvd, Bldg 5, Pns</i>	316-2100
<i>600 University Office Blvd Bldg 6 Pns</i>	471-6590
<i>4634 Summerdale Blvd, Pace.</i>	983-5340

VOTER REGISTRATION

Courthouse: 190 W Government, Pns	595-4400
Escambia County Election Office	595-3900
<i>213 Palafox Place, Pensacola, M-F 8-5</i>	
Escambia County Clerk of Court	595-4310
<i>190 W Government St. Pns. M-F 8-5</i>	
Santa Rosa County Election Office	983-1900



HELPFUL NUMBERS AND HOTLINES EMERGENCY & LAW ENFORCEMENT

Ambulance, Fire/Rescue, Police, Sheriff	911
Escambia Co Sheriff's Department	436-9630
<i>Victims Advocates</i>	436-9598
Milton Police Department	983-5423
Pensacola Police Department	435-1900
Santa Rosa Co Sheriff's Department	983-1100
<i>Milton: Victims Advocates</i>	983-1145

CRISIS HOTLINES

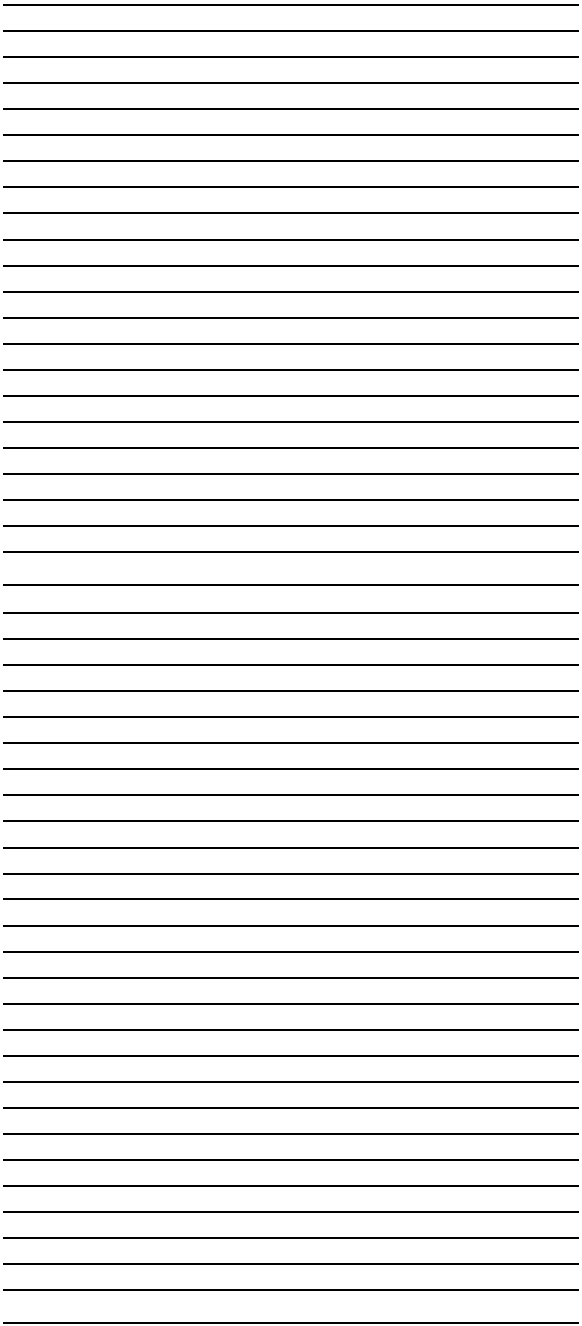
Favor House Domestic Violence	
<i>Escambia DV Crisis Line</i>	434-6600
<i>Santa Rosa DV Crisis Line</i>	994-3560
Lakeview Mobile Response Team	866-517-7766
National Human Trafficking Hotline	1 888-373-7888
National Sexual Assault Hotline ...	800-656-HOPE(4673)
National Suicide Prevention Lifeline	1-800-273-8255

TEEN HOT LINES

Boy's Town Crisis Line	1 800-448-3000
Currie House	453-2772
Runaway Teens	1 800-786-2929

QUICK REFERENCE

Abuse Registry	
<i>Children, Disabled & Elderly</i>	1 800-962-2873
<i>Domestic Abuse</i>	1 800-500-1119
<i>TTY</i>	1 800-955-8771
Alcoholics Anonymous	433-4191
Blind Services	484-5122
Florida Relay	1 800-955-8770
<i>TTY</i>	1 800-955-8771
Florida Dept. of Financial Services	1 877-693-5236
Gamblers Anonymous	1 855-222-5542
Information and Referral	2-1-1 or 855-420-8689
<i>United Way 2-1-1</i>	
Narcotics Anonymous	850-990-HOPE (4673)
<i>Meetings: www.pensacolana.org</i>	
Office of Congressman Matt Gaetz	479-1183
<i>Advocate for constituents w/VA, IRS, SSA, USCIS etc</i>	
Planned Parenthood	1-800-230-7526
State of Florida	www.myflorida.com



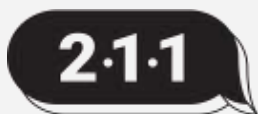
SUPPORTED BY:



SHERIFF CHIP SIMMONS says,
*"Bright futures begin with
successful partnerships."*

ESCAMBIA COUNTY SHERIFF'S OFFICE

Paid for by the Escambia County Sheriff's Office with State Law Enforcement Trust Fund Monies.



Northwest Florida



United Way
of West Florida

Get online access to the
211 database by visiting
211nwfl.org or by
scanning the QR code:



The information provided in this guide is accurate as of the time of publication. Changes in services may occur due to disasters and other extenuating circumstances.



UWWF 211 Northwest Florida: Dial 211 or 855 420 8689