

Escambia County Public Safety/Communications Division

Training Plan

Phase I- Basic Telecommunications (344 working hours or 60 calendar days from start date)

ECC Training Guide Module 1 Orientation	Date Completed_____
Telestaff Orientation	Date Completed_____
Target Solutions User Overview Video	Date Completed_____
General HIPPA Awareness	Date Completed_____
CPR- Healthcare Provider	Date Completed_____
DOH Professional Ethics and the PST	Date Completed_____
DOH Duties of a Public Safety Telecommunicator	Date Completed_____
DOH Communication and Interpersonal Skills	Date Completed_____
DOH Communication Equipment and Resources	Date Completed_____
DOH Operational Skills	Date Completed_____
DOH Call Classification and Prioritization	Date Completed_____
DOH Stress Management Techniques	Date Completed_____
ECC Training Guide Module 2 Non-Emergency Call Taking	Date Completed_____
IS-100	Date Completed_____
IS-700	Date Completed_____

Phase II-Emergency Call Taking (420 working hours or 90 calendar days from start date)

DOH Basic Principles and Components of EMS	Date Completed_____
EMS Ride	Date Completed_____
Understanding TTY	Date Completed_____
Language Line Services	Date Completed_____
DOH Emergency Management	Date Completed_____
DOH Hazardous Materials Awareness and Fire Responses	Date Completed_____
Fire Ride	Date Completed_____
DOH Basic Principles and Components of Law Enforcement	Date Completed_____
ESO, PPD Site Visit	Date Completed_____
ECC Training Guide Module 3 Emergency Call Taking	Date Completed_____
DOH Prep Exam 1	Date Completed_____
DOH Prep Exam 2	Date Completed_____
DOH Prep Exam 3	Date Completed_____
Basic Telecommunicator Certificate of Completion	Date Received _____
DOH State Exam Application	Date Submitted _____
DOH State License Application	Date Submitted _____
National Academy EMD Certification	Date Received _____
National Academy EFD Certification	Date Received _____

Phase III- Emergency Dispatch

ECC Training Guide Module 4 EMS Dispatch	Date Completed_____
ECC Training Guide Module 5 Fire Dispatch	Date Completed_____