



# CONFIDENTIAL MEDICAL INFORMATION



## Escambia County, Florida – 1<sup>st</sup> Responder Medical Protocol

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Patient information gathered by First Responders is entrusted to them by the patients for whom they provide care. The information gathered is highly sensitive and requires thoughtful and attentive management to safeguard the privacy and confidentiality of the patient.

### Who is affected?

First Responders:

State of Florida EMT's and/or Paramedics working Escambia Fire-Rescue that are covered under Escambia County Bureau of Public Safety, ALS/BLS Protocols should refer to their policies and/or protocols for guidance.

### Guidelines on Patient Confidentiality

- A. Use of infectious disease identifiers and other infectious specific information regarding patient's diagnosis shall not be given over radio frequencies, phone, or pagers.
- B. Personnel are prohibited from discussing calls or specific patients with anyone other than the appropriately involved medical personnel, or the Medical Director(s), administrative staff, and others as allowed by law.
- C. Discussion of a call or a patient is prohibited when those who are not authorized to have access to this confidential information may overhear it.
- D. Patient care records shall not be shared or given to anyone other than those authorized personnel.
- E. Any patient medical information printed or copied for Quality Assurance shall remain confidential and shall be shredded when no longer needed.



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