In order to facilitate the best possible delivery of prehospital emergency medical care paramedics have the right to speak directly to a Base Hospital ER Physician (On line Medical Control Physician) during any call.

Communication with a physician at the Base Hospital ER is appropriate if you are not sure whether or not a treatment, procedure or destination is appropriate for a patient. Base Hospital ER Physician contact should be considered as a consultation, not just as a source of authorization for medications and procedures.

Base Hospital ER Physicians may order any medication or procedure within the paramedic scope of practice for any patient condition regardless of the treatment protocols. These orders are known as **"Base ER Physician Orders, On Line Medical Control Orders or On Line Physician Orders"** and physicians must issue these orders directly to paramedics via radio or telephone communication.

Physician Assistants and/or Registered Nurse Practitioner’s **cannot** give a "Base ER Physician order."

Each **"Base Hospital ER Order"** must be documented on an ePCR with the ordering physicians name.

**Procedure:**

The communication by a paramedic to a patients receiving Base Hospital ER Physician should be either via the unit’s onboard radio, portable radio, cell phone and/or land line telephone.

**If communication is by phone this call must be routed through Dispatch. (Call dispatch and they will conference call the hospital you ask for.) All phone lines in dispatch are recorded lines and your call will be recorded. (This protects both the paramedic and the Physician just as if the call was made over the radio channels.)**

All radio channels are automatically recorded by Dispatch.

The paramedic should be clear and concise in requesting that a physician be available for consultation or orders.
a. Request to talk to a physician to obtain an order.
b. Identify yourself to the physician and state the order you are requesting.
c. Provide pertinent information that is the basis of the request, such as:
   1. Enroute with estimated time to destination hospital or on scene
   2. Chief complaint
   3. Course of events, stable, improving, deteriorating
   4. Past medical history, only if pertinent
   5. General status
   6. State of responsiveness
   7. Vital signs
   8. Pertinent localized findings
   9. Treatment in progress
   10. Order requested, stating dosage and route to be given
   11. All allergies the patient has
   12. Weight