Agency Name: African A	American Heritage Society
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FY 2023-2024 Appropriation Amount: \$60,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Cultural tourism program designed to enhance the African American cultural tourism				
landscape of Pensacola and NW Florida				
African American Heritage Museum				
Total Number of Visitors	52	120		
Total Number of out-of-town Visitors	30	20		
Average Length of stay for out-of-town visitors	2	2		
Events sponsored/co-sponsored by AAHS				
Name of Event: African American Comm Discussion with Panel with Imani Spencer, USC				
Annenberg Center Fellow	11/19/2023			
Number of attendees at Event	65			
Estimated Revenue generated by Event:	This event was free			
Estimated Revenue generated by Event.	to the public.			
EVENT NOTE: The Fellow flew here from Austin, TX, her advisor flew here from Los				
Angeles, California, poet arrived here from Denver, CO, and one panelist drove here from				
Atlanta. All but the person from Atlanta stayed overnight for two nights each at hotels in				
Escambia County. They also dined at Jaco's and other local restaurants.				
Name of Event: MLK Parade and Event				
Number of attendees at Event		500+		
Estimated Revenue generated by Event		0		
Name of Event: Feb Black History Month Program-Gallery Night with Visit Pensacola				
and African Drumming at Artel Gallery				
Number of attendees at Event		300		
Estimated Revenue generated by Event		\$250		
Name of Event: March Women's History Event - Reacder's Ensemble with Books by the				
Bay Book Festival				
Number of attendees at Event		250		
Estimated Revenue generated by Event		\$400		

Agonay Namay Contay for Indonesidant Living				
Agency Name: Center for Independent Living				
FY 2023-2024 Appropriation Amount: \$30,000.00		T	1	
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Provide pre-employment training services to youth with disabilities who are				
transitioning out of high school or post-secondary education				
Number of Participants	2	2		
Number of youths with disabilities who were trained or prepared	2	2		
Number of youths who transitioned with independent life skills	1	0		
Agency Name: Chappie James Museum - A Visit with General Chappie James				
FY 2023-2024 Appropriation Amount: \$50,000.00	1ot Otu	2nd Otr	2 md O+m	/+b O+
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Provide showcase experience, international exposure for Pensacola/Escambia County Number of visitors to museum	42	124		
Number of Visitors to museum Number of Escambia County visitors	9	46		
Number of Out of Town Visitors	33	78		
Number of Visitors who lodged in Escambia County for one night or more	30	65		
Average Length of stay in hotel/motel of guest	2	2		
Number of events held that promoted the General Chappie James Museum exhibit and	0	0		
Agency Name: <i>Council on Aging</i>				
FY 2023-2024 Appropriation Amount: \$45,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Increase number of new participants who gain access to quality food by 5% and				
enhance quality of life and independence for aging adults				
	117	112		
Number of new participants	117 620	112 669		
Number of new participants Senior Dining Site participants	620	669		
Number of new participants Senior Dining Site participants Senior Dining Site meals served	620 24,548	669 27,771		
Number of new participants Senior Dining Site participants Senior Dining Site meals served Meals on Wheels participants	620 24,548 196	669 27,771 186		
enhance quality of life and independence for aging adults Number of new participants Senior Dining Site participants Senior Dining Site meals served Meals on Wheels participants Meals on Wheels delivered Case Management recipients	620 24,548	669 27,771 186 22,497		
Number of new participants Senior Dining Site participants Senior Dining Site meals served Meals on Wheels participants	620 24,548 196 26,411	669 27,771 186		

Agency Name: <i>Ecomfort</i>				
FY 2023-2024 Appropriation Amount: \$5,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To help provide food for the hungry in Englewood and surrounding communities				
How many Escambia Co residents served by food pantry	12,000	4,800		
How many Escambia Co residents served by soup kitchen	2,200	3,200		
How many pounds of meals purchased	5,800	1,800		
Agency Name: Escambia Community Clinics d/b/a Community Health Northwest Florida				
FY 2023-2024 Appropriation Amount: \$447,664.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Continue to be the Major Provider of Outpatient Primary and Preventive Health Care Services for Uninsured, Underinsured and Medically Needy of Escambia County				
Number of Charitable/Self Pay/Slide Visits (Escambia County Residents ONLY)	7,261	15,577		
Expense per Charitable Visit	\$268.88	\$319.17		
Value of Care Provided through Charitable Support of Escambia County	\$1,952,338	\$4,971,711		
Total Number of (Unduplicated) Patients - Organization-Wide all counties/payers	23,360	37,358		

Agency Name: Escambia Community Human Relations Commission

FY 2023-2024 Appropriation Amount: \$125,000.00

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To Promote the Fair Treatment and Equal Opportunity for All Citizens of				
Escambia County				
1. # of Employment Technical/Discrimination Complaints Received & Resolved	7	3		
2. # of Housing Technical/Discrimination Complaints Received and Resolved	35	52		
3. #of Calls Unrelated to Housing/Employment	9	4		
4. #of Community Relations Housing & Employment Information/Awareness Events				
Conducted/Participated	4	7		
5. #of Residents who participated in Housing/Employment Information/Awareness				
Events	55	309*		
*Second Quarter Report January 1, 2024 - March 31, 2024 is attached.				

Agency Name: Gulf Coast Kid's House

FY 2023-2024 Appropriation Amount: \$145,700.00

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Supplemental Child Abuse Investigations-Ensuring 98% FL Abuse Hotline Reports reviewed w/4 days to determine if Forensic Services are warranted	100%	100%		
Ensure 90% written assessment reports be provided to involved entities w/10 business				
days	97%	97%		
Total Exams	1	137		
Prevention				
Provide training and ongoing consultation services	9	3		
Provide court testimony	18	6		

Agency Name: Gulf Coast Minority Chamber of Commerce				
Y 2023-2024 Appropriation Amount: \$75,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
ncrease in registered businesses	49	157		
*All Minority Business Classifications Registered	909	1066		
*Certified Small Business	274	294		
*Women owned small businesses	217	239		
*Veterans owned small businesses	83	93		
*Minority Business Enterprise	273	299		
*Service-disabled Veterans owned small businesses	52	55		
*LGBT Owned	5	5		
*US DOT Certified DBE	66	7		
*African	*n/a	*n/a		
*Hispanic	*n/a	*n/a		
*Asian	*n/a	*n/a		
*Native	5	8		
*Pacific	*n/a	*n/a		
County Contracts Issued/Minorities				
*Minority	0	2		
*Women	0	0		
*Veteran	3	0		
*Service-Disabled Veterans	1	0		
*LGBT Owned	0	1		
*US DOT Certified DBE	0	2		
*African	0	0		
*Hispanic	0	0		
*Asian	0	0		
*Native	1	0		
Other Metrics and ROI				
*Memberships	135	131		
*Contacts (non members but receive communication)	1,460	1,458		
NOTE: OpenGov does not track the same metrics as our previous software, Vendor Registry. Purchasing is working with OpenGov to inquire if the metrics can be added to the Vendor Profiles for self-reporting.		*See also attached report from Brian Wyer, President/CEO		

Agency Name: Gulf Coast Veterans Advocacy Council, Inc.				
FY 2023-2024 Appropriation Amount: \$11,875.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Relieve-Hardship of daily living for homeless Veterans and their families by providing				
assistance in connecting veterans with services				
How many veterns directed connected with services	1,837	1,922		
How many veterans directed to Veterans' Homeless Stand-down	2,830	N/A		
How many veterans directed to Veterans' Opioid Prevention Program	42	73		
How many veterans directed to Women's Veteran Programs	51	27		
How many veterans directed to Disabled Veterans' Program	837	763		
Present Events for Veterans and their Families				
Veterans Day Parade-Number of Veteran Attendees	5,230	N/A		
Homeless Veterans Stand Down	2,350	N/A		
Provide support for Veteran Benefits/VA Health Care System Registration				
Number of Veterans helped w/VA Registration	737	823		
Agency Name: <i>Heath and Hope Clinic</i>				
FY 2023-2024 Appropriation Amount: \$28,500.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Number of total patient visits	2,903	3,295		
Number of new patients enrolled for services	183	171		
Total of medical care provided	\$342,925	\$411,365		

Agency Name: Keep Pensacola Beautiful				
FY 2023-2024 Appropriation Amount: \$100,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Provide and increase the number of adopt-a-spot program				
Number of Adopt-A-Spot groups	4	2		
Number of Pounds of Liter removed by Adopt-A-Spot	2,032	1,211		
Work w/Escambia County to help with Rosedale Litter/Blighted Properties				
Pounds of roadside litter removed	5,525	17,750		
CRA Cleanups	2	6		
Code Enforcement calls	0	0		
Court ordered community service hours	5	73		
Reduce litter in Community with removal efforts/behavior change				
Plastic Grocery Bags Recycled during bag swaps	0	95		
Ink Cartridges Recycled	0	0		
Youth Advocacy Council				
Applicants	2	5		
Active Members	0	1		
Events	0	0		

Agency Name: Lakeview Center				
FY 2023-2024 Appropriation Amount: \$340,059.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Serve as a single point for adults in crisis under the Baker Act.	The Central Receiving Facility has not opened, therefore there are no 1st Quarter metrics. The facility is scheduled to open in the next few weeks.	CRF Update is attached. The CRF officially opened 4/22/24.		
Clients will maintain or improve their FARS/CFARS score				
Completion of SAFE-T on clients admitted to treatment				
Reduction of wait times for adults to receive Baker Act Screenings, assessments, evaluations and				
triage, treatment, or stabilization				
Support of Escambia County				
Total Number of Patients evaluated and/or treated				
Total value of services rendered to Escambia County citizens				
Agency Name: Legal Services of North Florida, Inc.				
FY 2023-2024 Appropriation Amount: \$62,344.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Improve Housing Stability of families in Escambia County				
Number of Cases	140	149		
Closed Cases	114	161		
Improve Financial Stability of families in Escambia County by 60%				
Number of Cases	95	129		
Closed Cases	121	106		
mprove Safety and Health of families/households in Escambia County by 60%				
Number of Cases	161	170		
Closed Cases	206	131		

Agency Name: Naval Aviation Museum - Flight Academy				
Y 2023-2024 Appropriation Amount: \$100,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Number of students from Escambia County	n/a	89		
Number of students from outside of Escambia County but within the U.S.	n/a	315		
Number of foreign students	n/a	0		
Number of families lodged in area hotel/motels while their student attends the Academy	n/a	10		
Average length of stay in hotel/motel of family	n/a	2 nights		
1st QTR Note: We did not host any programs in the 1st Quarter. Our programs begin in				
February 2024.				
Agency Name: NW Florida Defense Coalition				
FY 2023-2024 Appropriation Amount: \$75,000.00				
Goals and Metrics Scorecard: To formalize and organize federal advocacy efforts for the military missions in	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
economic impact				
Number of regular coordinated engagements with congressional/pentagon leadership to include County Officials	The NW Florida Defense Coalition did not complete the application process with Escambia County until the second quarter FY 23, therefore, there is nothing to report in the 1st Quarter.	Northwest Florida Defense Coalition is a new organization. Please see attached report in lieu of quarterly metrics.		
	Defense Coalition did not complete the application process with Escambia County until the second quarter FY 23, therefore, there is nothing to report	Florida Defense Coalition is a new organization. Please see attached report in lieu of quarterly		
include County Officials Number of identified priority Federal budgetary "asks" for projects for MilCon,	Defense Coalition did not complete the application process with Escambia County until the second quarter FY 23, therefore, there is nothing to report	Florida Defense Coalition is a new organization. Please see attached report in lieu of quarterly		
Number of identified priority Federal budgetary "asks" for projects for MilCon, Appropriations, and/or Supplemental funding for local installations Number of regular engagements with local installations leadership to keep pulse on	Defense Coalition did not complete the application process with Escambia County until the second quarter FY 23, therefore, there is nothing to report	Florida Defense Coalition is a new organization. Please see attached report in lieu of quarterly		
include County Officials Number of identified priority Federal budgetary "asks" for projects for MilCon, Appropriations, and/or Supplemental funding for local installations	Defense Coalition did not complete the application process with Escambia County until the second quarter FY 23, therefore, there is nothing to report	Florida Defense Coalition is a new organization. Please see attached report in lieu of quarterly		

Agency Name: NW Florida Legal Services				
FY 2023-2024 Appropriation Amount: \$62,344.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Assist families w/stabilization of house for 6 mos. w/Landlord-Tenant and Foreclosure				
Assistance				
Number of families avoided eviction or foreclosure	11	6		
Assist families w/stabilization of family finances				
Number of families that avoided financial crisis	5	5		
Assist families w/legal documents to stabilize their family				
*Number of families who avoided crisis/State intervention	5	14		
Agency Name: Pensacola Area Chamber of Commerce				
FY 2023-2024 Appropriation Amount: \$96,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To provide a free family event that celebrates Independence Day and	n/a	Progress report		
encourages visitors to visit Pensacola	TI/ a	attached.		
How many people attended the 4 th of July celebration?	n/a			
th .	n/a			
How many people who attended the 4" of July celebration stayed in area hotel/motels?	, -			
How many people who attended the 4 th of July celebration stayed in area hotel/motels? How many nights did those people stay in area hotels/motels?	n/a	+		
	•			

•Finished and submitted 2023 Annual Report

Agency Name: Pensacola Beach Chamber of Commerce

FY 2023-2024 Appropriation Amount: \$85,000.00

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To provide free family events that encourage visitors for New Year's Eve and 4th of				
July to the Escambia County area				
How many people attended the New Year's Eve celebration? (December 29-December 31)	50,000 +	55,000+		
How many people who attended the celebrations stayed in area hotel/motels?	10,000 +	10,000+		
How many nights did those people stay in area hotels/motels?	2-4 nights	2-4 nights		
On average, how much did each family spend at the celebration?				
*We are unable to obtain a specific "dollars per family" number . However, with 20,000+ in				
attendance this year, a conservative estimate of \$5-\$25 per person total dollars spent would equal				
\$100,000-\$500,000 dollars spent . Considering the celebratory occasion at \$50-\$200 per person				
\$1- 4 million dollars spent on December 31, 2023 weekend.	*\$100k-\$4 mil.	*\$100k-\$4 mil.		
Bob Sikes Toll Plaza Number of vehicles recorded from 12/29/23 - 12/31/23	108,766	108,766		
How many people attended the 4th of July celebration?	n/a	n/a		
How many people who attended the celebrations stayed in area hotel/motels?	n/a	n/a		
How many nights did those people stay in area hotels/motels?	n/a	n/a		
On average, how much did each family spend at the celebration?	n/a	n/a		
Bob Sikes Toll Plaza Number of vehicles recorded	n/a	n/a		

^{**2}nd Qtr Note: See additional information in attached report.

Agency Name: Pensacola Caring Hearts

FY 2023-2024 Appropriation Amount: \$12,350.00

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Reduce Food insecurities in Escambia County				
Number of Mobile Pantry "stops" in Escambia County	2	2		
Number of Escambia County families receiving food from the Mobile Pantry	546	600		
Number of Escambia County families receiving food from the stationary Food Pantry	300	350		
Number of Escambia County families receiving transportation to/from Food Pantry and/or food distribution sites	0	0		
Number of Escambia County families receiving delivery of food from the Food Pantry or food distribution sites	150	200		
Approximate Escambia County grant dollar spent on food for Escambia County residents	\$6,000	\$6,000		

Agency Name: PEDC				
Y 2023-2024 Appropriation Amount: \$600,000.00				
Goals and Metrics Scorecard:				
Business development by increasing number of primary sector jobs:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Economic impact estimates	\$2,059,821	\$20,923,119		
Number of new jobs created	4	42		
Cost per job	3,750	3,571		
Incubator Companies (CO-LAB)	19	18		
Number of new businesses created	1	2		
Target Sector Projects: State/Federal funds received	27 Active Projects, representing 1,277 New Jobs, 489 Retained Jobs, \$62,059 Average Wages, \$2,692,548,000 Capital Investment \$11M FDOT/Triumph	27 Active Projects, representing 1,396 New Jobs; 452 Retained Jobs; \$65,096 Average Wages, \$2,721,403,000 Capital Investment \$11M FDOT/Triumph		
Agency Name: <i>Pensacola Mardi Gras Foundation</i>				
FY 2023-2024 Appropriation Amount: \$250,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To provide a free family event that encourages visitors during the Mardi Gras Season				
How many people attended the Mardi Gras celebrations?	500			
How many people who attended the celebrations stayed in area hotel/motels?	0			
How many nights did those people stay in area hotels/motels?	0			
On average, how much did each family spend at the celebration?	\$50			
*Requested Metrics were not received by the Office of Budget and Management in time to be included in this Second Quarter Report.				

Agency Name: Pensacola Navy Days				
FY 2023-2024 Appropriation Amount: \$100,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To provide family-friendly events that encourages military visitors and their families to Pensacola during the Pensacola Navy Days	N/A	Progress report attached.		
How many people attended the celebrations?				
How many people who attended the celebrations stayed in area hotel/motels?				
How many nights did those people stay in area hotels/motels?				
On average, how much did each family spend at the celebration?				
Agency Name: Santa Rosa Island Authority - Trolley Service FY 2023-2024 Appropriation Amount: \$250,000,00				
Agency Name: Santa Rosa Island Authority - Trolley Service FY 2023-2024 Appropriation Amount: \$250,000.00 Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
FY 2023-2024 Appropriation Amount: \$250,000.00	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
FY 2023-2024 Appropriation Amount: \$250,000.00 Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
FY 2023-2024 Appropriation Amount: \$250,000.00 Goals and Metrics Scorecard: Provide showcase experience, international exposure for Pensacola/Escambia	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Goals and Metrics Scorecard: Provide showcase experience, international exposure for Pensacola/Escambia County	· ·		3rd Qtr	4th Qtr
Goals and Metrics Scorecard: Provide showcase experience, international exposure for Pensacola/Escambia County Number of people who have ridden the trolley	N/A	N/A	3rd Qtr	4th Qtr

Agency Name: United Way 211 (First Call for Help)

FY 2023-2024 Appropriation Amount: \$20,982.00

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Maintain high level of customer satisfaction for individuals who contact 2-1-1 for				
assistance				
Calls received over 9 counties	5,084	10,185		
Calls received from Escambia County	3,982	8,305		
Number of Adults in need from calls received	5,286	10,809		
Number of Children in need from calls received	3,031	4,779		
Number of Seniors in need from calls received	908	1,880		
Number of Veterans in need from calls received	346	771		
2-1-1 Website visits	95,804	196,691		
Sources available through 2-1-1	1,791	1,748		
Total calls received by 2-1-1 NWFL combined	9,066	18,490		

Agency Name: Visit Pensacola

FY 2023-2024 Appropriation Amount: \$14,892.919

Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Number of visits	517,100	474,500		
Direct Spending	\$276,355,900	\$235,316,900		
TDT Collections	\$4,254,636	\$2,595,789		
Occupancy	49.9%	56.9%		
Average Daily Rate (ADR)	\$126.76	\$121.83		
Revenue per available room (RevPAR)	\$63.31	\$69.36		
Length of Stay	5.4	6.0		
Average Spend Per Party/Per Trip	\$1,339.00	\$1,500.00		
First-Time Visitors	22%	25%		
**Also attached: 2022-2023 Annual Report				

Agency Name: West Florida Historic Preservation, Inc.				
Y 2023-2024 Appropriation Amount: \$250,000.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
ducate school children/families about Escambia County				
lumber of school children served	16,340	4,383		
Attract/Share Art and History with Tourism Audience				
lumber of site visitors	73,869	29,713		
Collect, Preserve, Interpret and Share Art and History of Escambia/NW FL				
Number of volunteers	81	52		
Number of volunteer hours.	1,021	796		
Agency Name: Wildlife Sanctuary of Northwest Florida				
Y 2023-2024 Appropriation Amount: \$33,250.00				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
Provide a hospital setting to rehab/assist injured and orphaned wildlife				
lumber of Wildlife helped	352	513		
lumber of Wildlife returned to the wild	48	53		
ducate to foster public awareness, public safety, appreciation of wildlife				
Residents reached through educational efforts	21,500	30,000		
Number of Volunteers	34	29		
otal Volunteer hours	1,426	1,262		
Number of Visitors to the Wildlife Sanctuary	930	1000		
Agency Name: William Banks Enterprises				
Y 2023-2024 Appropriation Amount: \$150,000				
Goals and Metrics Scorecard:	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr
To provide a free family event that encourages visitors during the Mardi Gras Season	N/A	Progress report attached.		
low many people attended the Mardi Gras celebrations?	,			
Now many people who attended the celebrations stayed in area hotel/motels?				
Now many nights did those people stay in area hotels/motels?				
iow many nights did those people stay in alea noters/moters:				